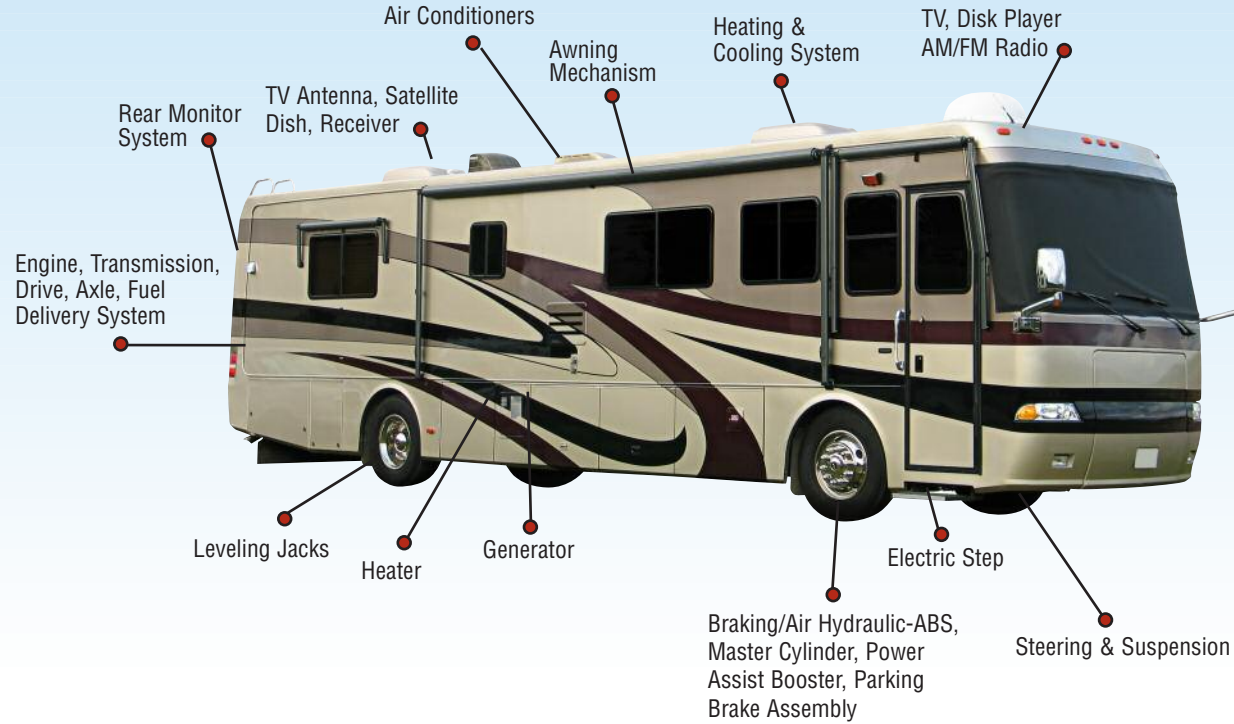




provides you...

- Nationwide Coverage
(Coast to Coast including Canada)
- Toll Free Claims Service
(Friendly, Knowledgeable Staff Waiting to Help)
- Unlimited Number of Claims
(Can be as High as the Value of your RV)
- Corporate Credit Card
(Payments Made Directly to your Repair Facility)
- Ability to Transfer Upon Resale
(Increases the Resale Value of Your RV)
- Reliant Extended Pays for...
(Parts, Labor, Fluids and applicable States Sales Tax for Each Authorized Repair)
- All You Pay is Your Low Deductible



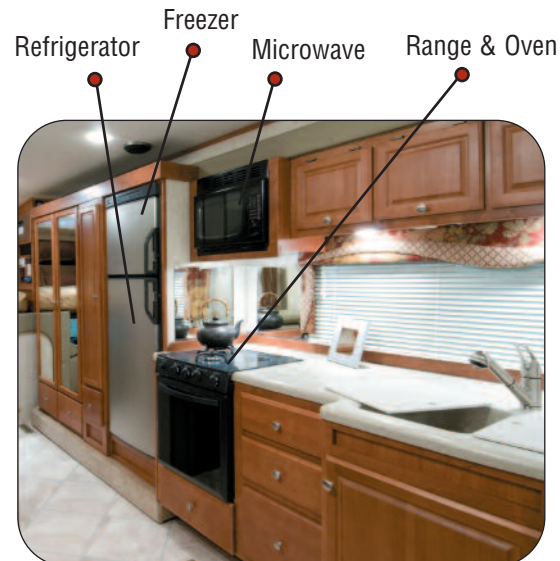
We are proud members of National RV Dealers Association



Reliant Extended is administered exclusively by American Guardian Warranty Services, Inc., an A+ rated member of the Better Business Bureau.



AGW RE TC MH (4.12)



Note: This is not a Service Agreement. This is an outline of coverage available through Reliant Extended on Recreational Vehicles. Please see the Information Page and Agreement for all the terms and conditions.

REPLACEMENT COST

REPLACEMENT COST - Motor Home	GAS Motor Home	DIESEL Motor Home
Engine	\$12,000	\$25,000
Transmission	\$4,500	\$8,000
Rear Axle	\$3,000	\$3,000
Refrigerator	\$2,600	\$2,600
Air Conditioning	\$1,600	\$1,600
Generator	\$3,000	\$3,000
Alternator	\$300-\$500	\$300-\$500
Leveling Hydraulics	\$900-\$2,500	\$900-\$2,500

"Take Reliant Extended along on your next trip"



"Customer Protection Designed for the RVLife Style"

MOTORHOME

Reliant Extended Motorhome Coverage Options

Our Platinum Plan

is Exclusionary which means every component of the Motorhome is covered (includes components 1-27 and also the Optional Coverage of the Convenience Package and Audio/Video Technology at no additional cost) except those components shown in a short exclusions list within your contract

Our Gold Plan

coverage includes components 2-27

Our Silver Plan

coverage includes components 2-26

Coach/Living System

coverage includes components 13-26



ALL ROADSIDE ASSISTANCE SERVICES ARE PROVIDED BY ROAD AMERICA MOTOR CLUB, 7300 Corporate Center Drive 601, Miami, Florida 33134, Call Toll Free at 1-866-209-8274 for emergency roadside assistance up to \$100.00 per occurrence.

- **1. PLATINUM COVERAGE:** Exclusionary Coverage: All repairs except those items listed under Exclusions What is Not Covered in the contract.
- **2. ENGINE:** All internally lubricated parts including the cylinder block and cylinder heads. Includes pistons, wrist pins, rings, cylinder liner sleeves, connecting rods and bearings; crankshaft and main bearings; camshaft, followers, lifters, cam bearings, push rods, valves, valve seats, retainers, springs, guides, bushings, rocker arms and shafts, timing chain or timing belt , timing gears, timing chain tensioners, eccentric shaft, balance shaft, oil pump, oil pump pick up screen and drive shaft. Water pump, fuel delivery pump, intake manifold, exhaust manifold(s), oil pan, valve cover(s), timing chain housing and cover, harmonic balancer, flywheel/flexplate, oil dipstick and tube, oil filter adapter housing, oil cooler, engine mounts and cushions, engine torque strut, vacuum pump, engine block heater, thermostatically controlled air intake and air filter housing. When Your Vehicle is described on the Information Page as a Diesel or Turbo Diesel, the following additional parts are covered: Diesel injection pump, fuel heater, injectors (except when the Breakdown results from contamination). When the Diesel engine is also equipped by the original manufacturer with a Turbocharger, the following parts are covered: Turbocharger-turbine and housing, wastegate/dump valve, intercooler or charged air cooler.
- **3. TRANSMISSION:** All internally lubricated parts including the transmission case. Includes torque converter, vacuum modulator, transmission mount and cushion, transmission oil cooler transmission oil pan, cover, electronic shift control unit and solenoids, dip stick and filler tube.
- **4. DRIVE AXLE:** (Front and Rear) All internally lubricated parts including the differential housing, transaxle housing and final drive housing. Axle shafts, constant velocity joints including boots, universal joints, driveshaft(s), hub bearings, supports, retainers and bearings.
- **5. SUSPENSION:** (Front and Rear) Includes strut bar and bushings, upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, steering knuckles, wheel bearings, stabilizer shaft and bushings, kingpin and bushings, torsion bars, spindle and spindle supports, coil springs, leaf springs, leaf spring shackles and bushings. Leveling System: Height sensor, compressor, air drier.
- **6. STEERING:** All internally lubricated parts including the steering gear box and gear housing. Includes rack and pinion gear, power steering pump, main and intermediate shafts, tilt/telescoping steering column, couplings, power steering pump, reservoir, cooler, power control valve and cylinder, pitman arm, idler arm, tie rod and tie rod ends, drag links, center link, bell cranks, hydraulic steering damper.
- **7. AIR CONDITIONER:** Compressor, clutch, clutch pulley, clutch coil, condenser, evaporator, POA valve, expansion and suction valves, orifice, accumulator, high/low pressure cutoff switch, receiver-drier, idler pulley and bearing, compressor mounts, temperature control programmer, power module, blower motor and fan, blower resistor, P.C. Boards, ducts, registers and outlets.
- **8. HEATING & COOLING (CHASSIS):** Water pump including housing, impeller, bearings and bushings, radiator, engine thermostat, fan, fan clutch, fan motor, fan controller module, coolant recovery unit, electric block heater, fan shroud, heater core, heater ducts and registers.
- **9. FUEL DELIVERY:** Fuel supply pump, fuel tank(s), auxiliary tank switch, fuel tank sending unit(s), metal fuel lines, fuel pressure regulator, fuel distributor, fuel injectors (except when the cause of Breakdown is contamination), fuel injection pump.
- **10. BRAKES:** Master cylinder, power assist booster and pump, wheel cylinders, combination valve, equalizer valve, hydraulic control unit, disc calipers and rear actuators, power brake cylinder, backing plates, parking brake linkage and cables, transmission mounted parking brake actuator (except drum and brake shoes). Air Brake System-Compressor, tank, auto bleeder valve, diaphragm, treadle, compensating valve and slack adjusters.
- **11. ELECTRICAL(CHASSIS):** Starter motor, starter solenoid, alternator, voltage regulator, distributor, ignition coil(s), wiring harness, horns, manually operated switches, window defrosters, power mirror motors, wiper motors, power window motors, power door lock actuators, power seat motors, power antenna motors, cruise control transducer, engagement switch and servo, dashboard gauges, dashboard clock, manufacturer installed in- dash radio, turn signal switch, headlight switch, dual battery paralleling/isolator switch. Back up alarm, switch and relay.
- **12. ELECTRONIC TECHNOLOGY:** Fuel injection sensors and control module, ignition module, anti-detonation sensors and controller, electronic mixture-control unit and sensors. Anti Lock Brake System-Electronic control module, wheel speed sensors, pump motor, pressure modulator valve and accumulator. Digital driver information display, power module and printed circuit boards. Remote control spotlight system, factory installed anti-theft alarm system.
- **13. FRAME:** Metal frame, brackets and welds.
- **14. INTERIOR/EXTERIOR:** Hood hinges, hood latch, hood springs, door handles, door hinges, storage compartment handles, hinges and latches. Glove box door handle, hinges and latches. Courtesy map light fixture and switch.
- **15. SEALS AND GASKETS:** Includes seals and gaskets and sealing boots for the components listed under the selected coverage level shown on the Information Page. Does not include boots, seals and gaskets or weather seals for slide-outs, doors or windows.
- **16. TAX / FLUIDS / LUBRICANTS:** We will reimburse as required for state and local taxes, necessary fluids, lubricants and refrigerant to complete covered repairs.
- **17. WEAR AND TEAR:** A covered wear and tear Breakdown will be deemed to occur when a component fails to perform its function as it was originally designed to work in normal service with

required maintenance due to material failure or defects in workmanship and outside the manufacturer's design tolerance.

- **18. WATER HEATER:** Burner assembly, tank, thermostat, thermocouple, gas valve, heating elements, control panel, electronic ignition assembly, wiring harness, control switches and printed circuit boards.
- **19. FRESH WATER:** Water pump, compressor, water tank(s), manifold, and faucets.
- **20. WASTE SYSTEM:** Shower basin, toilet, sink(s), in sink-disposal and switch, holding tanks, gate valves, connections, pipes and traps.
- **21. AIR CONDITIONING (ROOF MOUNTED):** 110 Volt or Central System: Compressor, evaporator, condenser, accumulator, expansion valve, receiver drier, high/low cutoff switches, pressure cycling switch, electronic module, printed circuit boards, blower/fan motor, ducts and registers, thermostat, control panel, switches, ceiling fan(s), bathroom vent motor.
- **22. RANGE AND OVEN:** Microwave oven, convection oven, power hood, range burner assembly, thermostat, thermocouple, burner valves, ignitor/ignition assembly, printed circuit boards.
- **23. L.P. GAS/PROPANE SYSTEM:** Regulators, gas bottles (except valves and gauges), mounting brackets, leak detector and automatic shut-off valve.
- **24. HEATING:** Furnace except Special Hydronic Heating Units such as brand names: Aquashot, HydroHot, Oasis or Hurricane. Coverage includes, ignitor/ignition assembly, burner elements, thermocouple, gas valve, thermostat, control panel, blower/fan motors, printed circuit boards, ducts and registers.
- **25. REFRIGERATOR AND FREEZER:** Thermostat, thermocouple, 2 or 3 way cooling unit, burner assembly, ignitor, control panel, control switches, printed circuit boards.
- **26. AUDIO/VIDEO ENTERTAINMENT:** Factory Installed or Factory Approved Dealer installed (non-in dash mounted) stereo radio receiver, amplifier and speakers, compact disc player television sets excluding high definition television sets.
- **27. AUXILIARY POWERPLANT/GENERATOR:** Factory installed or Factory Approved-Dealer Installed: All internally lubricated components of the powerplant engine including the engine block and cylinder head. Starter, ignition coil, control switches, hour meter and gauges, voltage regulator, generator, monitor/control panel, printed circuit boards.

OPTIONAL COVERAGE

During the Agreement term, subject to the selected Optional Coverage checked on the Information Page and a surcharge has been paid, these additional components and conditions are covered:

- **MODIFIED DEDUCTIBLE:** When indicated on the Information Page, the per occurrence Deductible will be modified from \$100.00 to the amount checked on the Information Page.
- **AMENDED CAUSE OF LOSS:** When indicated on the Information Page, We agree to cover failures to covered components due to the failure of non-covered components, as an exception to the standard exclusion, the covered part will be approved. Also, if a non-covered part is damaged due to the Breakdown of a covered part, the non-covered part will be approved subject to the Cost of repair and conditions of this Agreement.
- **UNLIMITED TOWING:** When indicated on the Information Page, We agree to increase the Towing Benefit due to covered Breakdowns to no out of pocket expense per occurrence.
- **COMMERCIAL USE:** When indicated on the Information Page, We agree to the following: Commercial use coverage will apply if the Vehicle is operated as part of a for-profit business or enterprise or, if the Vehicle is used for daily, weekly, monthly rentals and leases up to a maximum of twelve (12) months. Rental or lease use requires that a single principal operator/renter/essor/lessee is responsible for Vehicle maintenance and regular servicing. We require proof of maintenance for the investigation and validation of a claim. Coverage excludes taxi, livery, shuttle, emergency services, delivery services, off-road use or hauling.
- **CONVENIENCE PACKAGE (Included in Platinum):** When indicated on the Information Page, We agree to cover the following: Factory or approved Dealer installed rear view camera and monitor, kitchen center, ice maker, dishwasher, washer/dryer, trash compactor, monitor panel, factory installed thermometer and compass. Carbon Monoxide/Smoke Detectors, interior/exterior light fixtures (excluding lenses, bulbs and LEDs), light control switches, GFCI and electrical outlets. Power converter and inverter. Retractable awning power motor, control switch and power/manual crank worm gear mechanism (does not include rails, arms, track, frame). Power step motor, power step control module, control switches and control panel. Leveling Jack: Motor(s), hydraulic/electric pump, actuators, jack assemblies, power cylinders, worm gear, gear sets, switches and wiring harness. Slide Outs: Motor, hydraulic/electric pump, actuators, power cylinders, worm gear and gear sets, control switches and wiring harness. Slide-out weather seals, boots and gaskets are specifically excluded from coverage.
- **AUDIO/VIDEO TECHNOLOGY (Included in Platinum):** When indicated on the Information Page, We agree to cover the following: Factory installed or factory approved dealer installed high definition television/monitor(s) and back-up monitor. Audio/Video and high definition disc player. Audio/Video cabling and hubs. Home theater audio amplifier and speakers, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver.

This coverage excludes internet access devices, phone systems, game systems, personal computers and their monitors, MP3 or similar portable Music/Video Players and their monitors.

- **HYDRONIC HEATING UNIT:** When indicated on the Information Page, We agree to cover the following named components found in heating systems branded as AquaHot, HydroHot, Oasis and Hurricane Units: diesel burner, heat exchanger, heater elements, pump, holding tank, thermostatic switches, printed circuit board, thermostat and control panel. Requires proof of annual service.

ADDITIONAL BENEFITS

In the event of a covered Breakdown, We will reimburse You for these additional benefits:

- **TOWING EXPENSE:** If towing assistance becomes necessary due to a Breakdown of a covered component, towing expenses not payable by insurance will be reimbursed to You for up to \$300.00 per occurrence. This towing benefit is extended to the tow vehicle when the tow vehicle is in the process of towing the covered Vehicle and the tow vehicle is less than 10 years old at the time of the tow occurrence. An upgraded towing benefit is available when selected on the Information Page.
- **RENTAL EXPENSE:** We will reimburse You for actual expenses for substitute transportation if necessary due to a Breakdown of a covered component. Such reimbursement will be limited to \$50.00 for every 4 hours or portion thereof, of applicable labor time required to complete the covered repair based on applicable nationally recognized labor time standards up to a maximum of 7 days and \$350.00 per occurrence. A substitute Vehicle must be rented from a licensed rental agency and receipts are required for reimbursement.
- **ADDITIONAL RENTAL EXPENSE:** If a covered repair is performed to the Engine, Transmission or Drive Axle the rental benefit will be increased by up to five (5) additional days. In the event a covered Breakdown results in a parts delay or Unit inspection the Administrator at his discretion may authorize a per day extension for additional rental reimbursement except where prohibited by law.
- **TRIP INTERRUPTION/TRAVEL EXPENSE:** When Your Vehicle is disabled due to a covered Breakdown more than 100 miles from Your residence, We will reimburse You for up to three (3) days for lodging and restaurant meal expenses to a maximum of \$125.00 per day subject to the following conditions: 1) The Breakdown causes a delay en route to Your destination. 2) The date of the Breakdown will be considered the first day of the three (3) day maximum period. The expense must be incurred between the time of the Breakdown and the time the repairs are completed or, by the end of the third calendar day subsequent to the Breakdown date if the repairs are not completed, whichever occurs first. Receipts are required for reimbursement.
- **REDUCED DEDUCTIBLE AT THE SELLING DEALER:** When You choose the Selling Dealer listed on the Information Page to perform repairs to Your Vehicle, Your Deductible will be reduced by \$50.00. This benefit does not apply if Your Deductible is \$0 on the Information Page in the section titled Coverage.
- **FOOD SPOILAGE:** If the covered refrigerator or freezer Breakdown results in a loss of perishable food or beverages (does not include alcoholic beverages), We will reimburse You up to \$75.00. Receipts are required for reimbursement.
- **FUEL/L.P. GAS REPLACEMENT:** When a Breakdown of the covered fuel tank or L.P. Gas Bottle results in the draining of fuel or L.P. gas, We will reimburse You up to \$50.00 per occurrence. Receipts are required for reimbursement.
- **MANUFACTURER WARRANTY DEDUCTIBLE REDUCTION:** When a covered Breakdown results in You having to pay a Manufacturer required deductible, We will reimburse You up to \$100.00. Receipts are required for reimbursement.
- **GUARANTEED PART REPLACEMENT:** If a part covered by the Agreement fails a second time during the term of the contract, all the repair charges are paid by Us.
- **EMERGENCY ROADSIDE ASSISTANCE:** Coverage and Limitations for Roadside Assistance up to \$100.00 per occurrence.

TOWING ASSISTANCE - When towing is necessary for a non-covered failure, the Vehicle can be towed to the nearest service facility.

BATTERY BOOST - If You incur a charging system or battery discharge for any reason, a jump-start will be applied to start the covered Vehicle.

FLAT TIRE ASSISTANCE - In the event of a flat tire on the covered Vehicle, service consists of removal of the flat tire and it's replacement with the spare tire. If the Vehicle has no inflated spare or, if it has two (2) or more flat tires, the Vehicle will be towed to the nearest service facility.

FUEL, OIL, FLUID AND WATER DELIVERY SERVICE - An emergency supply of fuel, oil, fluid and water will be delivered if You have an immediate need. You must pay for the fuel, oil or other fluids upon delivery.

LOCK-OUT ASSISTANCE - If Your keys are locked inside Your Vehicle, assistance will be provided in gaining entry to Your Vehicle.

ALL ROADSIDE ASSISTANCE SERVICES ARE PROVIDED BY ROAD AMERICA MOTOR CLUB