Marine Service Contract

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SELLING DEALER INFORMATION NAME														-	TELEPHONE			
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Provider/Obligor/Administrator New Global Administrators, LLC 20 Cabot Blvd., Suite 400 Mansfield, MA 02048 888-686-2225

AUTHORIZATION IS REQUIRED PRIOR TO THE COMMENCEMENT OF ALL REPAIRS Call Claims 1-888-686-2225

DEFINITIONS

Administrator, Obligor, Our, Us or We – means New Global Administrators, LLC 20 Cabot Blvd., Suite 400, Mansfield, MA 02048 888-686-2225.

Contract/Plan – The Marine and Personal Watercraft Service Contract which the Contract Holder has purchased from the issuing Dealer to protect the Watercraft.

Covered Repair - A Mechanical Breakdown that qualifies for coverage under the terms and conditions of this Contract.

Deductible – The amount the Contract Holder is required to pay for Covered Repairs as shown in this Contract, per repair visit for a Mechanical Breakdown. If a claim is made in the United States, the Deductible will be paid in U.S. dollars.

In-Service Date - For New Watercraft - the date that the manufacturer's warranty begins. For Used Watercraft - the Purchase Date.

Mechanical Breakdown – The failure of a covered part under normal use. A covered part has failed when it can no longer perform the function for which it was designed solely because of its condition and not because of the action or inaction of any non-covered parts.

Repair Costs – The usual and fair charges for replacement parts (of like kind and quality) and labor needed as defined by nationally recognized flat rate labor guides to perform repairs covered by this Contract.

Product/Watercraft - The New or Used Watercraft, Engine, component or Personal Watercraft described in this Contract.

Purchase Date - The date this Contract was purchased or the date You took possession of the Product, whichever is later.

Selling Dealer - The Marine Dealer identified on the Registration page of this Contract.

Term of Coverage – The time (in months) the Watercraft is covered under this Contract; as indicated under the Term of Coverage section of the Registration page of this Contract. For New Watercraft still within the engine manufacturer's warranty period, the Contract length of the Term of Coverage in months begins on the In-Service Date. For Used Watercraft, the Term of Coverage begins on the Purchase Date.

We, Us or Our - means New Global Administrators, LLC 20 Cabot Blvd., Suite 400, Mansfield, MA 02048 (888) 686-2225.

You/Your/Contract Holder: The purchaser named on the Contract.

PRODUCT ELIGIBILITY

NEW PRODUCT ELIGIBILITY: Extended Coverage must be purchased prior to the expiration of the manufacturer's warranty to be considered a New Watercraft. If extended coverage is purchased more than twelve (12) months after the original in-service date of the manufacturer's warranty, the Extended Eligibility surcharge must be purchased and marked on the Registration page of this Contract. The Watercraft must have an original manufacturer's warranty of not less than one (1) year and cannot be longer than eighty (80) feet in total length. Coverage is not available for commercial usage.

USED PRODUCT ELIGIBILITY: Extended Coverage is only available for purchase at the time of sale of the Watercraft. Watercraft must have had an original manufacturer's warranty of at least one (1) year to qualify for Extended Coverage. Coverage is not available for commercial usage.

- Watercraft with Inboard, Stern Drive and Outboard Engines: For eligible Watercraft, if the model year of the Product falls between the current model year and up to ten (10) immediately preceding model years.
- Personal Watercraft: For eligible Watercraft, if the model year of the Product falls between the current model year and up to four (4) immediately preceding model years.
- January 1st of each year constitutes a model year change.

OUTBOARD PROPULSION PACKAGE

Coverage is provided for all parts of the Powerhead, Lower Unit, Steering Controls, Power Trim/Tilt, Lubrication System, Fuel Delivery System, Jet Drive, Ignition Systems and Electrical Systems associated with the operating and monitoring of the primary propulsion system and steering of the Watercraft including the Seals & Gaskets of any covered component. except for the following:

- Parts and repairs listed under the Exclusions section of this Contract;
- Parts and repairs covered under the manufacturer's warranty, special policy, or recall; and
- Parts, other than steering components, listed under the Optional Accessories Packages section below, unless that package is purchased in conjunction with coverage under this section.
- Bow and/or stern thrusters except, if purchased by You, as covered under the Optional Accessories Packages section below.

OUTBOARD ENGINE-ONLY COVERAGE: If the OUTBOARD ENGINE-ONLY box is checked off, coverage will ONLY apply to POWERHEAD and LOWER UNIT component groups as indicated above.

INBOARD/STERN DRIVE/JET BOAT PROPULSION COVERAGE

- 1. Engine: Internally lubricated parts contained within the cylinder block to include: Pistons, piston rings and pins, main bearings and rod bearings, crankshaft, connecting rods, camshaft, camshaft bearings, timing chain, gears and/or belt, valves, valve springs, valve guides and seats, valve push rods, lifters, oil pump. Rocker arm cover, harmonic balancer, oil pan, engine mounts. Distributor housing, shaft and bearings. Seals and gaskets of a covered component if defective. Engine head(s), engine block and/or cylinder barrels, intake manifolds only if damaged beyond repair as a result of a mechanical breakdown of one of the above covered components.
- 2. **Transmission:** Internally lubricated parts contained within the transmission case. (Case if damaged beyond repair by a covered component). Transmission mounts and oil pan. Seals and gaskets of a covered component if defective.
- 3. V-Drive: Internally lubricated parts. (Case if damaged beyond repair by a covered component). Seals and gaskets of a covered component if defective.
- 4. Stern Drive Upper Gear Case: Internally lubricated parts. (Case if damaged beyond repair by a covered component). Seals and gaskets of a covered component if defective.
- 5. Stern Drive Lower Unit: Internally lubricated parts. (Case if damaged beyond repair by a covered component). Seals and gaskets of a covered component if defective.

Provider/Obligor/Administrator New Global Administrators, LLC 20 Cabot Blvd., Suite 400 Mansfield, MA 02048 888-686-2225

- **6. Ignition:** Ignition modules, ignition trigger coil, ignition high output coil.
- 7. Cooling System: Engine water coolant circulating pump and heat exchangers.
- **8. Electrical:** Alternator/stator, voltage, regulator/rectifier, engine mounted terminal blocks, engine mounted wiring harness, electric choke element, starter motor, starter armature, starter field windings, starter magnets, brush holder and brushes, end caps and bushings, starter drive, starter solenoid.
- 9. Controls: Shift and throttle control box parts to include: cams, eccentrics, shafts, pivots, bushings, housing, control arms/levers and knobs, shift control cable, throttle control cable and ignition switch.
- **10. Power steering:** Steering control helm assembly, control rack and yoke assembly, power steering pump, power steering cylinder, steering wheel, steering wheel mounting hub. **(Excludes cables).** Seals and gaskets of a covered component if defective.
- 11. Hydraulic Steering (Manual Systems): Hydraulic steering head, hydraulic steering cylinder, hydraulic steering flow valves (Excludes cables). Seals and gaskets of a covered component if defective.
- 12. Power Trim: Power trim, and/or tilt motor, trim cylinders, cylinder rams, cylinder seals, cylinder mounts and pivots, trim motor actuator solenoids, trim wiring harness, trim master control switches, control valve, pump and reverse lock valve.
- **13. Intermediate Housing:** Intermediate shaft bearings. U-joints, center yoke, drive yoke, gimbal bearings, steering yoke and engine coupler. Intermediate housing/gimbal housing if damaged beyond repair by a covered component. Seals and gaskets of a covered component if defective.
- 14. Fuel Delivery (Including turbochargers): Fuel injectors, fuel distributors, fuel injection pumps, ECU module, throttle position sensor, manifold air temperature sender, idle speed control, mass air flow sensor, detonation/knock sensor, coolant sensor, ignition pick-up sensor, fuel delivery pump, fuel pump diaphragm, flame arrestor. All internally lubricated parts located within the turbocharger, housing, wastegate actuator. Seals and gaskets of a covered component if defective.

REPOWER COVERAGE:

Engine-Only Repower: (For new replacement engines installed with the original V-drive, transmission or stern drive in Your current Watercraft) If ENGINE-ONLY box is checked off under OPTIONAL COVERAGE, coverage will ONLY apply to the Engine, Fuel System, Ignition Systems and Electrical Systems component groups as indicated above.

Full Repower: (For new replacement engines, transom and drive assemblies in Your current Watercraft) If the FULL box is checked off under OPTIONAL COVERAGE, coverage will ONLY apply to the Engine, Transmission, V-Drive Case, Upper Drive Shaft Housing, Lower Gear Housing, Transom Assembly, Jet Pump, Fuel System, Ignition Systems and Electrical Systems component groups as indicated above.

PERSONAL WATERCRAFT PROPULSION PACKAGE

Coverage is provided for all parts of the ENGINE, DRIVE LINE COMPONENTS, LUBRICATING SYSTEM, FUEL DELIVERY SYSTEM, STEERING CONTROLS, JET PUMP SYSTEM, IGNITION SYSTEMS and ELECTRICAL SYSTEMS associated with the operating and monitoring of the propulsion system of the WATERCRAFT including the SEALS & GASKETS of any covered component, except for the following:

- Parts listed under the Exclusions section of this CONTRACT; and
- Parts covered under the manufacturer's warranty, special policy, or recall.

ADDITIONAL COMPONENTS

Coverage is provided for the following components as listed and defined below only, when necessary, in conjunction with a COVERED REPAIR.

- Shop Supplies: This Contract will cover the cost of actual shop supplies needed to complete a Covered Repair limited to five percent (5%) of total labor charges, not to exceed twenty dollars (\$20) per claim occurrence.
- Filters/Belts/Spark Plugs/Hoses/Coolants/Clamps/Engine Tuning: This Contract will cover filters, belts, spark plugs, hoses, coolants, clamps and engine tuning only in conjunction with a Covered Repair. Engine tuning is limited to one (1) hour of labor time based on the posted shop labor rate, not to exceed one hundred dollars (\$100) per Covered Repair.

OPTIONAL ACCESSORY PACKAGES

Accessory Packages can be purchased as additional coverage to Your Contract or can be purchased as stand-alone coverage. If STAND-ALONE coverage is marked, coverage will be limited to those components listed below for the Accessory Package purchased, otherwise the components listed below for the Accessory Package purchased will be in addition to other coverage purchased under this Contract.

Cruising Package – Includes the following covered parts:

Air Conditioning: Compressor, condenser, capacitor, water pump, relay, fans, heat exchanger, evaporator, control panel, thermostat.

Heating Unit: Furnace, heating elements, control panel, thermostat, burner assembly, blower motor.

Interior Lighting: Light switches, lighting fixtures.

12-Volt/24-Volt Electrical: Battery charger/converter, battery equalizer, power inverter.

Shore Power: Onboard receptacle, cap, shore power main switch, circuit panel, circuit breakers

Inboard Drive Line: Shaft, stuffing box, packing, shaft log, strut, rudder, rudder shaft, rudder log, steering arm, steering cylinder, hydraulic reservoir.

Appliances (Built-in): Refrigerator, freezer, range/cook top, oven, L.P. regulator, clothes washer, clothes dryer, microwave, ice-maker, trash compactor, disposal, central vacuum system.

Water System: Water pump, water heater, compressor, drain system, sump pump, fittings, faucets.

Waste System: Shower, toilet, sink(s), holding tanks, macerator, gate valves, connections, electric flush control, vacuum pump.

Dual Station/Tower Control Set: Helm control, steering wheel, throttle/shift control box.

Horns: Air horns, air horn compressor, air solenoids, control panel, electric horn and control.

Bilge Blower: Control panel switch, wiring harness, blower motor.

Electrical: Battery main switch, battery isolator, battery selector switch, battery box, fuse block, fuse holders, chart light, windshield wiper motor, transom light, bow light, docking lights, courtesy lights.

Anchor: Winch, electric windlass motor, wiring harness, bow pulpit guide, control panel.

Provider/Obligor/Administrator New Global Administrators, LLC 20 Cabot Blvd., Suite 400 Mansfield, MA 02048 888-686-2225 Depth Finder (Factory installed only): Head unit, Depth sounder, transducer, mounting brackets, control cable, wiring harness.

Electronics (Factory installed only): Cruise control, GPS system, TV, DVD player, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, wireless communication system, CO detectors, LP detectors.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Compass: Compass head, mounting brackets.

Remote Spotlight: Control panel, horizontal/vertical control motors, light housing.

Planing/Trim Tabs: Pump/motor, trim cylinders, planing plates.

Windshield Defogger/Cockpit Heater: Heating element, blower motor, wiring harness, control switches.

Power Top: Switches, solenoids, motor, wiring, frame and track.

Hardware: Deck rails, grab rails, hand rails, bow eyes, rope cleats, anchor chocks, cockpit steps, top slides, door hinges and latches, deck plates, storage cover sockets and supports.

Hydraulic Lift/Swim Platform: Hydraulic cylinders, hydraulic pump/motor, wiring harness, control panel.

Stern Thrusters/Bow Thruster: Electric motor, wiring harness, control panel, bow thruster battery charger.

Blockage: Blocking coverage per foot of hull length per covered mechanical breakdown, up to fifty (\$50) dollars on covered claims.

Dockside Assistance (26-foot vessels and over only): Dockside Assistance covers up to fifty (\$50) dollars of service call charges when in-water repair is needed.

Food Spoilage: In the event of a refrigerator or freezer Mechanical Breakdown that is covered by this Contract, We will reimburse You for the actual expenses for food and beverage spoilage, not to exceed one hundred (\$100) dollars including applicable taxes.

Navigation Package – Includes the following covered parts

Electric Trolling Motor (One motor only as originally equipped): Armature, fields, brushes, brush holders, wiring harness, control cables, foot control unit and switches. Planetary/armature housing if damaged beyond repair by one of the above parts.

Depth Finder (Factory installed only): Head unit, Depth sounder, transducer, mounting brackets, control cable, wiring harness.

Fish Finder (Factory installed only): Fish finder, transducer, speed and temperature sensors, mounting brackets, control cable.

Electrical: Interior courtesy lights, docking/bow lights, stem light, engine battery main switch, engine battery isolator, battery charger, engine dual battery switch, cabin light fixtures, electric horn, windshield wiper motor.

Planing/Trim Tabs: Pump/motor, trim cylinders, planing plates.

Waste System: Shower, toilet, sink(s), holding tanks, macerator, gate valves, connections, electric flush control, vacuum pump.

Water System/Washdown: Water pumps, drain system, fittings, faucets.

Bilge Blower: Control panel switch, wiring harness, blower motor.

Electronics (Factory installed only): Cruise control, GPS system, TV, DVD player, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, transom mounted remote control panel, digital music player dock, wireless communication system, CO detectors, LP detectors.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Appliances (Built-in): Refrigerator, microwave, sinks and faucets, stove top.

Power Top: Switches, solenoids, motor, wiring, frame and track.

Remote Spotlight: Control panel, horizontal/vertical control motors, light housing.

Hydraulic Lift/Swim Platform: Hydraulic cylinders, hydraulic pump/motor, wiring harness, control panel.

Stern Thrusters/Bow Thruster: Electric motor, wiring harness, control panel, bow thruster battery charger.

Hardware: Stainless steel deck railings, grab rails, bow eyes, rope cleats.

Trailer: Brakes, brake drums, master cylinder and hydraulic brake actuator, frame rails, wheel bearings, spindles and springs, winch stand, welds, axle, backing plates, coupler, bunk and roller cradles. (Excludes damage due to overloading and bending or bearing failures due to water entry or debris.)

Pontoon Boat Package - Includes the following covered parts

Electric Trolling Motor (One motor only as originally equipped): Armature, fields, brushes, brush holders, wiring harness, control cables, foot control unit and switches. Planetary/armature housing if damaged beyond repair by one of the above parts.

Gas Trolling Motor (One motor only up to 15 HP as originally equipped): All internally lubricated parts contained within the engine block, fuel pump, carburetor, wiring harness, control cables, foot control unit and switches.

Depth Finder (Factory installed only): Head unit, Depth sounder, transducer, mounting brackets, control cable, wiring harness.

Fish Finder (Factory installed only): Fish finder, transducer, speed and temperature sensors, mounting brackets, control cable.

Electrical: Engine battery main switch, engine battery isolator, battery charger, dual battery switch, electric horn, windshield wiper motor, air compressor.

Lighting (fixtures and switches only): Interior courtesy lights, navigation lighting, anchor light, docking/bow lights, stem light, cabin light fixtures.

Bilge Blower: Control panel switch, wiring harness, blower motor.

Water System/Washdown: Water pumps, drain system, fittings, faucets.

Planing/Trim Tabs: Pump/motor, trim cylinders, planing plates.

Electronics (Factory installed only): Cruise control, GPS system, DVD player, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, transom mounted remote control panel, digital music player dock, wireless communication system, VHF radio.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Power Top: Switches, solenoids, motor, wiring, frame and track.

Appliances (Built-in): Sink and faucet, refrigerator, ice box, stove top.

Remote Spotlight: Control panel, horizontal/vertical control motors, light housing.

Hardware: Stainless steel deck railings, grab rails, bow eyes, rope cleats.

Trailer: Brakes, brake drums, master cylinder and hydraulic brake actuator, frame rails, wheel bearings, spindles and springs, winch stand, welds, axle, backing plates, coupler, bunk and roller cradles. (Excludes damage due to overloading and bending or bearing failures due to water entry or debris.)

Sailboat Package – Includes the following covered parts

Air Conditioning (Factory installed only): Compressor, condenser, capacitor, water pump, relay, fans, heat exchanger, evaporator, control panel, thermostat.

Heating Unit: Furnace, heating elements, control panel, thermostat, burner assembly, blower motor.

Water System: Water pump, water heater, compressor, drain system, sump pump, fittings, faucets.

Waste System: Shower, toilet, sink(s), holding tanks, macerator, gate valves, connections, electric flush control, vacuum pump.

Appliances (Built-in): Refrigerator, range/cook top, oven, L.P. regulator, clothes washer, clothes dryer, microwave, ice-maker, disposal, central vacuum system.

12-Volt/24-Volt Electrical: Battery charger/converter, battery equalizer, power inverter.

Shore Power: Onboard receptacle, cap, shore power main switch, circuit panel, circuit breakers

Electrical: Battery main switch, battery isolator, battery selector switch, battery box, fuse block, fuse holders, chart light, windshield wiper motor, transom light, bow light, docking lights, volt meter, courtesy lights.

Electronics (Factory installed only): Cruise control, GPS system, DVD player, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, wireless communication system, CO detectors, LP detectors.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Compass: Compass head, mounting brackets.

Bilge: Pump, manual control panel, switches, wiring harness, venting system.

Remote Spotlight: Control panel, horizontal/vertical control motors, light housing.

Horns: Air horns, air horn compressor, air solenoids, control panel, electric horn and control.

Anchor: Winch, electric windlass motor, bow pulpit guide, control panel.

Speedometer/Tachometer: Speedometer head, tachometer head, speed log, speed sensor, mounting brackets, control cable.

Manual Steering: Tiller arm, drag link, stabilizer, rudder shaft tiller arm, U-joints, torque tube, gear box, steering control helm assembly, control rack and yoke assembly, steering wheel, steering wheel mounting hub.

Stern Thrusters/Bow Thruster: Electric motor, wiring harness, control panel, bow thruster battery charger.

Hardware: Deck rails, grab rails, hand rails, bow eyes, rope cleats, anchor chocks, cockpit steps, top slides, door hinges and latches, deck plates, storage cover sockets and supports.

Blockage: Blocking coverage per foot of hull length per covered mechanical breakdown, up to fifty (\$50) dollars on covered claims.

Food Spoilage: In the event of a refrigerator or freezer Mechanical Breakdown that is covered by this Contract, We will reimburse You for the actual expenses for food and beverage spoilage, not to exceed one hundred (\$100) dollars including applicable taxes.

Ski Boat Package – Includes the following covered parts

Depth Finder (Factory installed only): Head unit, Depth sounder, transducer, mounting brackets, control cable, wiring harness.

Bilge Blower: Control panel switch, wiring harness, blower motor.

Electrical: Engine battery main switch, engine battery isolator, battery charger, dual battery switch, electric horn, windshield wiper motor, air compressor.

Lighting (fixtures and switches only): Interior courtesy lights, navigation lighting, anchor light, docking/bow lights, stem light, cabin light fixtures.

Electronics (Factory installed only): Cruise control, GPS system, DVD player, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, transom mounted remote control panel, digital music player dock, wireless communication system, VHF radio, CO detectors, LP detectors.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Power Top: Switches, solenoids, motor, wiring, frame and track.

Planing/Trim Tabs: Pump/motor, trim cylinders, planing plates.

Hardware: Ski/Wakeboard tower, stainless steel deck railings, grab rails, bow eyes, rope cleats.

Water/Ballast System/ Washdown: Water pumps, drain system, fittings, faucets.

Hydraulic Lift/Swim Platform: Hydraulic cylinders, hydraulic pump/motor, wiring harness, control panel.

Stern Thrusters/Bow Thruster: Electric motor, wiring harness, control panel, bow thruster battery charger.

Trailer: Brakes, brake drums, master cylinder and hydraulic brake actuator, frame rails, wheel bearings, spindles and springs, winch stand, welds, axle, backing plates, coupler, bunk and roller cradles. (Excludes damage due to overloading and bending or bearing failures due to water entry or debris.)

Sport Fishing Boat Package – Includes the following covered parts

Electric Trolling Motor (One motor only as originally equipped): Armature, fields, brushes, brush holders, wiring harness, control cables, foot control unit and switches. Planetary/armature housing if damaged beyond repair by one of the above parts.

Gas Trolling Motor (One motor only up to 15 HP as originally equipped): All internally lubricated parts contained within the engine block, fuel pump, carburetor, wiring harness, control cables, foot control unit and switches.

Electrical: Battery main switch, battery isolator, battery selector switch, battery box, battery charger, fuse block, fuse holders, chart light, windshield wiper motor, transom light, bow light, docking lights, volt meter, electric horn, courtesy lights.

Electronics (Factory installed only): GPS system, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, portable, digital music player dock, CO detectors. LP detectors.

Power Top: Switches, solenoids, motor, wiring, frame and track.

Bilge Blower: Control panel switch, wiring harness, blower motor.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Water System/Washdown: Water pumps, drain system, fittings, faucets.

Live Wells: Fill/main pumps, aerator, manual valves, timer.

Depth Finder (Factory installed only): Head unit, Depth sounder, transducer, mounting brackets, control cable, wiring harness.

Fish Finder (Factory installed only): Fish finder, transducer, speed and temperature sensors, mounting brackets, control cable.

Lake water Temperature Gauge (Hull mounted only): Temperature gauge, temp sensor and control cable.

Compass: Compass head, mounting brackets.

Hardware: Deck rails, grab rails, hand rails, bow eyes, rope cleats, anchor chocks, cockpit steps, top slides, door hinges and latches, deck plates, storage cover sockets and supports.

Trailer: Brakes, brake drums, master cylinder and hydraulic brake actuator, frame rails, wheel bearings, spindles and springs, winch stand, welds, axle, backing plates, coupler, bunk and roller cradles. (Excludes damage due to overloading and bending or bearing failures due to water entry or debris.)

Offshore Sport Fishing Package – Includes the following covered parts

Electric Trolling Motor (One motor only as originally equipped): Armature, fields, brushes, brush holders, wiring harness, control cables, foot control unit and switches. Planetary/armature housing if damaged beyond repair by one of the above parts.

Gas Trolling Motor (One motor only up to 15 HP as originally equipped): All internally lubricated parts contained within the engine block, fuel pump, carburetor, wiring harness, control cables, foot control unit and switches.

Manual/Hydraulic Steering: Tiller arm, drag link, stabilizer, rudder shaft tiller arm, U-joints, torque tube, gear box, steering control helm assembly, control rack and yoke assembly, steering wheel, steering wheel mounting hub, shift and throttle control box parts including: cams, eccentrics, shafts, pivots, bushings, housing, control arms/levers and knobs, shift control cable, throttle control cable and control valve; steering control helm assembly, control rack and yoke assembly, power steering pump, power steering cylinder, steering wheel and hub, hydraulic steering head, hydraulic steering lines, hydraulic steering cylinder, hydraulic steering flow valves.

Electrical: Battery main switch, battery isolator, battery selector switch, battery box, battery charger, fuse block, fuse holders, chart light, engine hatch motor, engine hatch switch, windshield wiper motor, transom light, volt meter, courtesy lights, air compressor.

Electronics (Factory installed only): Cruise control, GPS system, TV, DVD player, CD player, CD changer, amplifier, cassette tape deck, AM/FM/Satellite tuner, digital music player dock, wireless communication system, CO detectors, LP detectors.

Air Conditioning (Factory installed only): Compressor, condenser, capacitor, water pump, relay, fans, heat exchanger, evaporator, control panel, thermostat.

Power Top: Switches, solenoids, motor, wiring, frame and track. **Bilge Blower**: Control panel switch, wiring harness, blower motor.

Instrument Panel (Factory installed only): Gauges and sensors; video display monitor; instrument groupings.

Water System/Washdown: Water pumps, water heater, shower drain sump pump, drain system, fittings, faucets.

Waste System: Shower, toilet, sink(s), holding tanks, macerator, gate valves, connections, electric flush control, vacuum pump.

Lighting (Fixture & switches only): Interior light switches, navigation lights, anchor lights, docking lights, bow light, docking lights.

Appliances (Built-in): Refrigerator, range/cook top, oven, L.P. regulator, microwave, ice-maker.

Shore Power: Onboard receptacle, cap, shore power main switch, circuit panel, circuit breakers.

Remote Spotlight: Control panel, horizontal/vertical control motors, light housing.

Horns: Air horns, air horn compressor, air solenoids, control panel, electric horn and control.

Live Wells: Fill/main pumps, aerator, manual valves, timer.

Power Transom/Jack Plate: Motor bracket, slides, jack screws, cylinder, control panel.

Planing/Trim Tabs: Pump/motor, trim cylinders, planing plates.

Anchor: Winch, electric windlass motor, bow pulpit guide, control panel.

Depth Finder (Factory installed only): Head unit, Depth sounder, transducer, mounting brackets, control cable, wiring harness.

Fish Finder (Factory installed only): Fish finder, transducer, speed and temperature sensors, mounting brackets, control cable.

Battery Charger (Factory installed only)

Lake water Temperature Gauge (Hull mounted only): Temperature gauge, temp sensor and control cable.

Compass: Compass head, mounting brackets.

Stern Thrusters/Bow Thruster: Electric motor, wiring harness, control panel, bow thruster battery charger.

Hardware: Deck rails, grab rails, hand rails, bow eyes, rope cleats, anchor chocks, cockpit steps, top slides, door hinges and latches, deck plates, storage cover sockets and supports.

Trailer: Brakes, brake drums, master cylinder and hydraulic brake actuator, frame rails, wheel bearings, spindles and springs, winch stand, welds, axle, backing plates, coupler, bunk and roller cradles. (Excludes damage due to overloading and bending or bearing failures due to water entry or debris.)

Trailer Package - Includes the following covered parts

Includes the following covered parts: Brakes, brake drums, master cylinder and hydraulic brake actuator, frame rails, wheel bearings, spindles and springs, winch stand, welds, axle, backing plates, coupler, bunk and roller cradles. (Excludes damage due to overloading and bending or bearing failures due to water entry or debris.)

Generator Package – Includes the following covered parts

Engine: Internally lubricated parts contained within the cylinder block to include: Pistons, piston rings and pins, main bearings and rod bearings, crankshaft, connecting rods, camshaft, camshaft bearings, timing chain, gears and/or belt, valves, valve springs, valve guides and seats, valve push rods, lifters, oil pump, rocker arms cover, harmonic banker, oil pan, engine mounts, distributor housing, shaft and bearings, seals and gaskets of a covered component. Engine head(s), engine block and/or cylinder barrels, intake manifolds only if damaged beyond repair as a result of a mechanical breakdown of one of the above listed components.

Electrical: Switch box/amplifier, alternator, voltage regulator/rectifier, ignition coil, starter motor, solenoid, engine mounted wiring harness.

Closed Cooling System: Engine water coolant circulating pump and heat exchangers.

Generator Electrical: Armature, fields, brushes, end frame and housing, generator mounted control panel, rectifier. (Does not include installation and/or removal of unit.)

EXCLUSIONS

- 1. THIS CONTRACT APPLIES TO DEFECTS IN MATERIAL AND WORKMANSHIP. IT DOES NOT APPLY TO NORMAL WORN PARTS, ADJUSTMENTS, TUNE-UPS (except as listed under ADDITIONAL COMPONENTS) OR TO DAMAGE CAUSED BY: 1) NEGLECT, LACK OF MAINTENANCE, ACCIDENT, ABNORMAL OPERATION OR IMPROPER INSTALLATION OR SERVICE AS DEEMED BY US; 2) USE OF AN ACCESSORY OR PART NOT MANUFACTURED OR SOLD BY AN AUTHORIZED DEALER OF THE MANUFACTURER; 3) OPERATION WITH FUEL, OILS OR LUBRICANTS WHICH ARE NOT SUITABLE FOR USE WITH THE PRODUCT; 4) PARTICIPATING IN OR PREPARING FOR RACING OR OTHER COMPETITIVE ACTIVITY OR OPERATING WITH A RACING TYPE CRAFT; 5) ALTERATION OR REMOVAL OF PARTS; 6) WATER ENTERING THE ENGINE VIA THE INTAKE OR EXHAUST SYSTEMS.
- 2. THIS CONTRACT DOES NOT COVER ROUTINE MAINTENANCE; FLUIDS; BELTS; HOSES; FILTERS; SPARK PLUGS; ADDING OF COOLANT OR OIL; LUBRICANTS; SERVICE CALLS; SHOP SUPPLIES (except as listed under ADDITIONAL COMPONENTS); CONSUMABLES; BATTERIES; FASTENERS; BULBS; FUSES; WASTE SYSTEM PIPES AND LEAKS FROM WASTE SYSTEM PIPING AND VACUUM ACCUMULATIONS; COSMETIC ADJUSTMENT OR REPLACEMENT; SHELL SEPARATING OR DAMAGES CAUSED BY FREEZING; IMPROPER LAY UP OR STORAGE; CRACKING; PAINT CHANGES; CORROSION AND RUST. CABLES; LOOSE FITTINGS; NUTS; BOLTS AND FASTENERS; BELLOWS; CLEANING OF FUEL SYSTEMS; REMOVAL OF CARBON; VARNISH; SLUDGE; OR CONTAMINANTS; NECESSARY FUEL AND IGNITION SYSTEM CALIBRATIONS. DAMAGE TO CYLINDER HEAD(S); CYLINDER BLOCK; AND CYLINDER BARRELS DUE TO FREEZING; OVERHEATING DUE TO WATER PUMP IMPELLER FAILURE; CRACKING; GASKET LEAKING AND WARPING FROM LACK OF SUFFICIENT COOLANTS; LUBRICANTS; IMPROPER MAINTENANCE; NEGLIGENCE OR ABUSE; GRINDING AND/OR REFACING VALVES OR SEATS TO INCREASE COMPRESSION; STRETCHED CAM CHAINS; EXHAUST SYSTEM AND NON-FACTORY TURBO-CHARGER SYSTEMS. ANY REPAIR FOR GRINDING OF VALVES TO INCREASE COMPRESSION; MAINTENANCE SERVICE OR TERMS; OIL CONSUMPTION OR STUCK RINGS; ADHESIVES; FREIGHT AND/OR SHIPPING COSTS; ENVIRONMENTAL CHARGES; OR ANY OTHER MISCELLANEOUS CHARGES.
- 3. SEALS AND GASKETS ARE EXCLUDED UNLESS IN RELATION TO A LISTED COVERED COMPONENT.
- 4. COVERAGE IS NOT PROVIDED UNDER THE TERMS OF THIS CONTRACT UNLESS THE WATERCRAFT HAS BEEN SERVICED IN ACCORDANCE TO THE MANUFACTURER'S RECOMMENDATIONS.
- 5. THIS CONTRACT DOES NOT COVER ANY LOSS OR DAMAGE TO OPTIONAL EQUIPMENT OR ANY LOSS OR DAMAGE ARISING OUT OF THE FAILURE OF AN OTHERWISE COVERED PART THAT DOES NOT MEET MANUFACTURER'S SPECIFICATIONS, INCLUDING MODIFICATIONS AND/OR ALTERATIONS TO THE WATERCRAFT NOT APPROVED BY THE MANUFACTURER'S AUTHORIZED REPRESENTATIVE.
- 6. THIS CONTRACT DOES NOT COVER THE GRADUAL REDUCTION OF OPERATING PERFORMANCE CAUSED BY NORMAL WEAR AND TEAR WHEN THE WEAR ON THE COMPONENT DOES NOT EXCEED FACTORY FIELD TOLERANCES OR ANY REPAIRS CAUSED BY PRODUCT VIBRATION OR LOOSE FASTENERS.
- 7. THIS CONTRACT IS VOIDABLE IF ANY LOSS OR DAMAGE IS CAUSED BY ACCIDENT, COLLISION, ROLL-OVER, RIOT, FIRE, THEFT, FREEZING, VANDALISM, EXPLOSION, LIGHTNING, EARTHQUAKE, WINDSTORM, HAIL, VOLCANO ERUPTION, WATER OR FLOOD, STRANDING, SUBMERSION, ABUSE, ICE OR BY OTHER ACTS OF NATURE.
- 8. THIS CONTRACT DOES NOT COVER ANY COSTS, EXPENSES OR EQUIPMENT REQUIRED TO COMPLY WITH LAW AND/OR REGULATIONS IMPOSED OR SET FORTH BY ANY GOVERNMENTAL AGENCIES.
- 9. THIS CONTRACT DOES NOT COVER ANY DAMAGE TO: 1.) A NON-COVERED PART BY A COVERED PART, 2) A COVERED PART BY A NON-COVERED PART, OR 3) ANY COVERED PART WHICH IS NOT BROKEN DOWN, BUT A SERVICE DEPOT RECOMMENDS OR REQUIRES BE REPAIRED, REPLACED OR WHERE GOVERNMENT/INDUSTRY REGULATIONS DISALLOW USE OF SAID PART(S).
- 10. THIS CONTRACT DOES NOT COVER ANY DAMAGE, INTERNAL OR EXTERNAL, DUE TO FREEZING, OVERHEATING DUE TO WATER PUMP IMPELLER FAILURES OR CORROSION, ELECTROLYSIS, SALT OR ANY OTHER ENVIRONMENTAL CONDITIONS OR INADEQUATE OR IMPROPER STORAGE/LAY UP.
- 11. THIS CONTRACT DOES NOT COVER ANY PRE-EXISTING MECHANICAL FAILURE OR CONDITIONS THAT EXISTS AT THE TIME OF RETAIL SALE OF THE WATERCRAFT.
- 12. THIS CONTRACT DOES NOT COVER ANY LOSS RESULTING FROM INADEQUATE AMOUNTS OF COOLANT, LUBRICANT OR FLUIDS.
- 13. THIS CONTRACT DOES NOT COVER ANY LOSS CAUSED BY IMPROPER OR CONTAMINATED FUELS, INCLUDING WATER INTRUSION, OR OTHER FLUIDS.
- 14. COMMERCIAL USE IS EXCLUDED.
- 15. THIS CONTRACT DOES NOT COVER MECHANICAL BREAKDOWN(S) COVERED BY MANUFACTURER'S WARRANTY OR ANY OTHER APPLICABLE WARRANTY OR COVERAGE. IN THE EVENT THAT THE MANUFACTURER'S WARRANTY COVERAGE ON SELECT ITEM(S) IS LONGER THAN ITS STANDARD WARRANTY COVERAGE, OUR LIABILITY WILL COMMENCE AT THE EXPIRATION OF THE WARRANTY COVERAGE OF THE SPECIFIC ITEM.
- 16. CONSEQUENTIAL DAMAGES: ADMINISTRATOR IS NOT RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ANY ORAL MISREPRESENTATION OTHER THAN THE COVERAGE AND EXCLUSIONS CONTAINED HEREIN. THIS CONTRACT APPLIES TO THE PARTS AND LABOR FOR THE IDENTIFIED ITEMS ONLY, AND DOES NOT PROVIDE FOR BODILY INJURY, PROPERTY DAMAGES, LIABILITY, OR ANY OTHER TYPE OF LIABILITY COVERAGE.

TERRITORIES

This Contract will cover the Watercraft only when it is in the United States or Canada.

LIMIT OF LIABILITY

Limit of Liability: The aggregate of all coverages and benefits payable under this Contract will not exceed the price the Contract Holder paid for the Watercraft. For each claim/repair visit, Our liability will in no event exceed the actual cash value of the Watercraft before the failure as determined by the ABOS Blue

Book Trade-In-Guide. The maximum payout during the term of this Contract for each gasoline powered engine covered by a Propulsion Package shall not exceed thirty-five thousand dollars (\$35,000). The maximum payout during the term of this Contract for each diesel-powered engine covered by a Propulsion Package shall not exceed fifty thousand dollars (\$50,000). The maximum pay out during the term of this Contract for each Optional Accessory Package shall not exceed twenty thousand dollars (\$20,000). If parts are not available and the Watercraft cannot be repaired, a pro-rated portion of the Contract charge will be returned to the Contract Holder.

TRANSFER: To transfer the Contract, the Contract Holder will forward their copy of the Contract and a copy of the bill of sale or receipt, the new owner's information and the transfer fee of fifty (\$50) dollars to the Administrator within thirty (30) days of transfer date. Proof of maintenance may be required. Transfer of the Contract from the Contract Holder to any of the following (or like kind of the following) is not permitted: Consignment sales; Dealers; or Rental agencies.

CONTRACT HOLDER'S RESPONSIBILITIES

To receive full benefits of this Contract, the Contract Holder must, at their expense: have the Watercraft serviced as recommended by the manufacturer, keep a detailed record of all maintenance validated by the servicing dealer, and keep receipts and work orders showing dates of service performed. The Contract Holder assumes all liability of payment for unauthorized repairs. Liability for tear down/diagnosis rests with the Contract Holder on non-covered repairs.

PREVENT FURTHER DAMAGE: In the event of Mechanical Breakdown of the Watercraft, any operation of the Watercraft that results in further damage related to the original Mechanical Breakdown will be considered the Contract Holder's failure to protect the Watercraft and will not be covered under this Contract.

CLAIMS PROCEDURES

The Contract Holder will present this Contract to Service Center authorized by the Administrator. The Contract Holder will find an authorized Service Center by contacting the Administrator or the Selling Dealer who sold this Contract. The authorized Service Center must receive proper authorization from the Administrator prior to the repair. This Contract is voidable if the Watercraft is worked on by any person or dealer not authorized by the Administrator. **FOR CUSTOMER SERVICE CALL 888-686-2225.**

OUR RIGHT TO RECOVER PAYMENT

If We make any payments under this Contract, the Contract Holder agrees that We hold all rights of recovery for those payments against anyone, due to, but not limited to a safety recall campaign, any repair required by any court, regulatory agency, decree or settlement. The Contract Holder will do nothing to harm those rights. If the Contract Holder has a right to recover against another party, the Contract Holder's rights become Our rights. The Contract Holder will do whatever is necessary to enable Us to enforce these rights. If We pay for repairs under this Contract and the Contract Holder is also repaid for the same repairs by someone else, the Contract Holder's payment will become Our property up to the amount that We paid for the repairs.

OTHER COVERAGE

This Contract provides coverage only in excess of other applicable and valid service Contracts (including warranties and policies of insurance) which the Contract Holder has, or upon which the Contract Holder can recover from third parties.

OBLIGATIONS

The Provider's obligations under this Contract are insured under an Insurance Policy issued by Plateau Casualty Insurance Company. Should the provider fail to pay or provide service on any claim, within sixty (60) days after proof of loss has been filed, You are entitled to make a claim directly against the reimbursement insurance company, Plateau Casualty Insurance Company 2701 N. Main St. Crossville, TN 38555, PO Box 7001, Crossville, TN 38557-7001 (888) 398-3632. In the event the Provider ceases to operate, is bankrupt or fails to pay Your claim within sixty (60) days after proof of loss has been filed, You may file a direct claim with Plateau Casualty Insurance Company. To do so, please call the following toll-free number for instructions: 1-800-282-8913.

CANCELLATION

Cancellation by Contract Holder:

You may cancel this Contract at any time. To initiate the cancellation process, please contact the Administrator or the Selling Dealer on the front of the Contract. Contracts cancelled by You within sixty (60) days of the Contract purchase date are eligible for a 100% refund of the Contract purchase price less any claims paid. Contracts cancelled by You after sixty (60) days are eligible for a pro-rata refund based upon the time expired from the Contract purchase date less claims paid and a cancellation fee in the amount of the lesser of (a) ten percent (10%) of the pro-rata refund or (b) fifty dollars (\$50). The refund amount will be payable to You or the financial institution/lienholder, where applicable. All cancellation requests must be made in writing, signed by You and received by Administrator.

The lienholder will be named on the check when financing has been provided for the Contract purchase. In the event of repossession or total loss, the lienholder may request cancellation of this Contract and shall be the sole named payee.

Cancellation by Us:

We may cancel this Contract: (1) If there has been a material misrepresentation or fraud committed by You at the time of sale of the Contract or when filing a claim; (2) for non-payment of the Contract purchase price, in which case We shall provide You written notice of the cancellation. The notice shall state the reason for cancellation and the effective date of cancellation. The refund will be based upon the months remaining relative to the original Contract and figured on a pro-rata basis.

If We cancel this Contract within sixty (60) days of the Contract purchase date We will refund 100% of the Contract purchase price less any claims paid. Contracts cancelled after sixty (60) days are eligible for a pro-rata refund based upon the time expired from the Contract purchase date less claims paid. The lienholder will be named on the check when financing has been provided for the Contract purchase. In the event of repossession or total loss, the lienholder may request cancellation of this Contract and shall be the sole named payee.

MAINTENANCE REQUIREMENTS

In order to keep Your Contract, in force during its term, You must maintain the Watercraft in accordance with published scheduled maintenance requirements. If Your failure to follow the published scheduled maintenance requirements causes a Mechanical Breakdown, You may be denied coverage. Before any repair is authorized, We may require You to furnish Us with proof that You have properly maintained the Watercraft as required. You are responsible for retaining the receipts identifying the Watercraft, showing dates, engine hours, services performed, year make, model and watercraft identification number and providing them to Us in the event of a claim. Failure to show proof of servicing may result in the denial of coverage. **MAINTENANCE COSTS ARE YOUR RESPONSIBILITY.**

YOUR RESPONSIBILITIES AND HOW TO MAKE A CLAIM

You are responsible for making sure the oil warning light/gauge/alarm and the temperature warning light/gauge/alarm are functioning before operating Your Watercraft (if applicable). You are required to safely stop the Watercraft and shut down the engine immediately when either of these lights/gauges/alarms indicates a problem. Take all reasonable precautions to protect the Watercraft from further damage in order to prevent additional Costs or repairs. Your failure to do so will cause the additional Cost to be paid by You and/or it may result in the complete denial of the claim.

- Return the Watercraft to any Selling Dealer or Authorized Repair Facility in the continental United States or Canada during normal service department hours. If the Mechanical Breakdown is not covered by this Contract, the costs incurred for disassembly and/or diagnostic work are Your responsibility and expense;
- 2. Provide the Authorized Repair Facility with a copy of Your Contract;
- 3. The service manager must obtain Your authorization to inspect and/or tear down Your Watercraft in order to determine the cause of failure and Cost of the repair:
- 4. Prior to starting repairs, You or the Repair Facility must call the Administrator at 888-686-2225 to verify coverage and obtain a Claim Authorization Number for claims. If a Mechanical Breakdown occurs when the Administrator's office is closed, You may follow these claims procedures without prior authorization. However, You or the Authorized Repair Facility MUST call the Administrator during the next business day. Failure to call in and report the claim on the next business day may result in non-payment. Unapproved mail-in claims may be denied;
- 5. Provide complete cooperation in the investigation of any Mechanical Breakdown;
- 6. Provide proof of maintenance upon request;
- Permit inspection of the Approved Watercraft by Us BEFORE repairs are performed, if requested;
- 8. When You pick up Your Watercraft, review the repair order with the service manager;
- 9. Pay the Deductible and any other non-covered expenses, if applicable;
- 10. Payment for covered Mechanical Breakdowns will be made either to You or the Authorized Repair Facility in accordance with the Contract provisions within thirty (30) days after receipt of the repair order;
- 11. You or the Authorized Repair Facility must provide the Administrator with the repair order within forty-five (45) days of the completion of the authorized repairs. Failure to submit the repair order within forty-five (45) days may result in complete denial and non-payment of the claim.

OUR RIGHT TO RECOVER PAYMENT

If We make any payments under this Contract, You agree that We hold all rights of recovery for those payments against anyone, due to, but not limited to a safety recall campaign, any repair required by any court, regulatory agency, decree or settlement and You agree to do nothing to harm those rights. If We pay for repairs under this Contract and You are repaid for the same repairs by someone else, You agree for Your payment to become Our property up to the amount that We paid for repairs.

- 1. **CHANGES**: No changes may be made to this Contract unless approved by Us in writing. None of Our representatives have the authority to change or waive any provisions to this Contract.
- 2. **REPRESENTATIONS**: By acceptance of this Contract, You agree that statements in this Contract made by You are Your representations and agreements and that this Contract is issued in reliance upon the truths of those statements.
- 3. **ENTIRE CONTRACT**: This Contract is the entire understanding between You and Us and there are no warranties, representations or agreements that are not expressly set forth herein.
- 4. **PREVENT FURTHER DAMAGE**: In the event of Mechanical Breakdown of the Watercraft, any operation of the Watercraft that results in further damage relation to the original Mechanical Breakdown will be considered Your failure to protect the Watercraft and will not be covered under this Contract.

WHAT TO DO IN THE EVENT OF A FAILURE

- 1. You should use all reasonable means and precautions to protect Your Watercraft from further damage. This may require that You stop the Watercraft, turn off the engine and have it towed. This Contract will not cover damage caused by not securing a timely repair of the failed component.
- 2. Return to the Issuing Dealer during normal service department hours. If this is not possible, take Your Watercraft to the Authorized Repair Facility of Your choice (You may contact US at 888-686-2225 for assistance in locating an Authorized Repair Facility).
- Instruct the Repair Facility that they must obtain prior authorization including an authorization number from the Administrator prior to proceeding with repairs by calling the Administrator at 888-686-2225. The amount authorized is the maximum that will be paid. Any additional amounts need prior approval.
- 4. In some cases, You may be required to authorize the repair facility to inspect or tear down Your Watercraft to determine the cause and cost of the repair. You will be responsible for these charges if the Failure is not covered by this Contract. The Administrator reserves the right to require an inspection of Your Watercraft prior to any repair being performed. The Administrator reserves the right to move Your covered Watercraft to another repair facility.
- 5. After the Administrator has been contacted, review with the Repair Facility components that will be covered by this Contract.
- 6. The Administrator will reimburse the repair facility or You for the cost of authorized repairs performed on Your Watercraft, less any applicable Deductible.
- 7. Reimbursement for emergency repairs performed outside of normal business hours can be obtained by You only if You follow the above procedures on

the first business day after such emergency repairs are performed, unless You show that it was not reasonably possible to give notice or file the proof of loss within the prescribed time and that the notice was filed as soon as reasonably possible.

REPAIR FACILITY GUIDELINES FOR HANDLING CLAIMS Follow these steps when handling a claim:

- 1. Advise Contract Holder that evaluation of a failure does not mean that the repair is covered under this Contract. All covered repairs must receive prior authorization from the Administrator.
- 2. Have Contract Holder authorize inspection/tear down of the Watercraft to determine cause of failure cost to repair. Save all components, including fluids and filters, should Administrator require outside inspection. Notify Contract Holder that cost of tear down will not be paid if it is determined that the failure is not covered under this Contract.
- 3. Determine the cause of failure, correction required and cost of the repair(s).
- 4. Contact the Administrator's Claims Department at 888-686-2225 to obtain authorization to proceed with the claim. Be prepared with the following information when placing the call: a) Customer's Name and Contract Number. b) Cause of failure and recommended correction. c) Cost of repair(s).
- 5. A Claims Advisor will verify coverage and do one of the following: a) Approve Claim If approved, the authorization number must be recorded on the repair order. The authorized amount is the maximum that will be paid. Additional amounts must receive prior approval. b) Require Additional Evaluation, Inspection or Tear Down Administrator may require an inspection prior to repair being completed. If a tear down is required to determine cause of failure, Contract Holder must authorize same. c) Notify Contract Holder that if the repair is not covered, then Contract Holder will be responsible for cost of the tear down. Repair facility should save all components requiring inspection, including fluids and filters. The Claims Advisor will arrange for the inspection is not made within Forty-Eight (48) hours, contact the Claims Advisor. d) Deny the claim and provide the reason for the denial.
- 6. Review the Administrator's findings with the Contract Holder as well as what will be covered by the Contract and what portion of the repairs, if any, will not be covered.
- 7. Obtain Contract Holder's authorization to complete repairs. All repair orders must have customer's signature to qualify for payment.
- 8. Submit the repair order(s) that must include the Contract number, authorization number and authorized amount to the Administrator within thirty (30) days to the following address: New Global Administrators, LLC 20 Cabot Blvd, Suite 400, Mansfield, MA 02048, 888-686-2225.

NOTE: Please see "Special State Requirements and/or Disclosures" for specific cancellation provisions by state that may apply to Your Contract.

ADDITIONAL BENEFITS:

Towing Assistance: If towing becomes necessary due to the **Breakdown** of a covered component, either on land or water, **We** will reimburse up to one hundred dollars (\$100.00) per occurrence. **Verifiable receipts for service are required for reimbursement.**

Pick Up and Delivery Assistance: If pick up or delivery assistance becomes necessary due to the **Breakdown** of a covered component, either on land or water, **We** will reimburse up to one hundred dollars (\$100.00) per occurrence. **Verifiable receipts for service are required for reimbursement.**

Hoist/Lift Out Assistance: In the event that it becomes necessary to hoist/lift out the covered watercraft due to the **Breakdown** of a covered component. We will reimburse up to one hundred dollars (\$100.00) per occurrence. Any reimbursement shall be for actual hoist/lift-out charges only. **Verifiable receipts** for service are required for reimbursement.

Renewable Contract Option: You may request to purchase another Contract in accordance with the following: (1) The purchase must be made at least thirty (30) days prior to the expiration of the current Contract; (2) Your Watercraft is made available for inspection at Our request; (3) Your Watercraft must qualify for the terms of the new Contract based on the age of the Watercraft when the request for further coverage is made; (4) We may request service records; and (5) the Contract Purchase Price will be based on the current rates.

SPECIAL STATE REQUIREMENTS AND DISCLOSURES

Some states in which this Limited Guarantee Agreement is sold require certain additional disclosures or require amendments to the terms and conditions above. THIS LIMITED GUARANTEE AGREEMENT IS AMENDED TO COMPLY WITH THE FOLLOWING STATE REQUIREMENTS AND DISCLOSURES.

ALABAMA: Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within sixty (60) days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within forty-five (45) days of Your return of the Contract to the Selling Dealer. The cancellation fee is \$25.00.

ALASKA: CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty of the unearned Contract Purchase Price per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. If You cancel this Contract after 60 days or after a claim has been paid, a pro rata refund less any claims paid and a cancellation fee not to exceed 7.5% of the Contract Purchase Price will be provided. The Provider may cancel Your Contract if the reason for cancellation is nonpayment of the Provider fee, material misrepresentation by You, conviction of a crime which increases hazard covered by the Contract, fraud, negligent act or omission, physical property changes or break of duty. The Provider shall mail a written notice to You at Your last known address at least 5 days prior to cancellation. The notice shall state the effective date and reason of the cancellation. Prior notice is not required for nonpayment of the Provider fee, fraud or material misrepresentation by You in pursuing a claim under this Contract. If cancelled by the Provider for a reason other than nonpayment of the Provider fee, You will receive a pro rata refund of any unearned premium, less any claims paid.

ARIZONA: Any unresolved complaints may be reported to the Arizona Department of Insurance and Financial Institutions, Consumer Protection Division for relief by asking the Director to attach either the filed bond of Service Company or the filed deposit made by the service company in accordance with A.R.S. 20-1095.04. This Contract cannot be cancelled or voided by the service company or its representatives for Pre-Existing conditions, prior use or unlawful acts relating to the product, misrepresentation by either the service company or its sub-contractors, ineligibility for the program, including gray market, high performance. Pre-existing conditions that were known or should reasonably have been known by Us or the person selling the Contract on Our behalf will not

be excluded. The Dealer will perform, or arrange to have performed, any repair services promised within a reasonable time and in a competent and workmanlike manner. The cancellation fee will be fifty dollars (\$50) or 10% of the gross amount paid, whichever is less.

ARKANSAS: CANCELLATION: In the event that this Contract is properly transferred to an individual person purchasing Your Watercraft, this Contract may be canceled by the new owner of Your Watercraft. If cancelled within 60 days of the original Date of Sale, You will receive a full refund. If Cancelled after the first 60 days, You will receive a pro rata refund, less a cancellation fee of \$50.

CALIFORNIA: WHAT TO DO IF REPAIRS ARE NEEDED: Any reference to 40 miles is deleted and replaced with 20 miles. RESPONSIBILITY FOR BENEFITS: Performance to You under this Contract is guaranteed by a California approved insurance company. You may file a claim with this insurance company if any promise made in the Contract has been denied or has not been honored within 60 days after Your request. The name and address of the insurance company is Plateau Casualty Insurance Company. If You are not satisfied with the insurance company's response, You may contact the California Department of Insurance at 1-800-927-4357. CANCELLATION: No administrative fee will be charged for cancellation initiated within the first 60 days after the Date of Sale. CANCELLATION FEE: The Cancellation Fee is deleted and replaced with \$50.00 or 10% of the refund amount, whichever is less.

COLORADO: This Contract is covered by an insurance policy in effect with Plateau Casualty Insurance Company. If We fail to pay an authorized claim within sixty (60) days after proof of loss has been filed, You are entitled to make a direct claim against the insurer, Plateau Casualty Insurance Company 2701 N. Main St. Crossville, TN 38555, PO Box 7001, Crossville, TN 38557-7001 (888) 398-3632. Policy Number: [].

CONNECTICUT: The State of Connecticut has established an arbitration process to settle disputes between You and the Selling Dealer arising from Contracts. A written complaint may be mailed to State of Connecticut, Insurance Department, PO Box 816, Hartford, Connecticut 06142-0816. Attention: Consumer Affairs. The written complaint must contain a description of the dispute, the Purchase Price of the Contract, the cost of repair and a copy of this Contract. You may cancel this Contract if You return Your Watercraft or if Your Watercraft is sold, lost, stolen, or destroyed. If this Contract is for less than one year of coverage, this Contract will be extended while Your Watercraft is being repaired. This Contract does not include in-home service. The costs of transporting the Watercraft will not be paid for by the Administrator.

FLORIDA: The rate charged for this Contract is not subject to regulation by the Florida Office of Insurance Regulation. The Provider/Obligor/Administrator section is deleted in its entirety and replaced with the following: The Provider of this Contract is Portfolio SE, Inc., [14651 Dallas Parkway, Suite 502, Dallas, TX 75254], [(833) 487-5446], Florida License number 31865. The sentence on the front page of this Contract "THIS CONTRACT IS NOT AN INSURANCE CONTRACT" and the sentence in the Obligations section "This Contract is not an insurance contract" are deleted in their entirety. The Cancellation section is amended as follows: We may only cancel this Contract based on one or more of the following reasons: (a) if there has been a material misrepresentation or fraud at the time of sale of this Contract; (b) You have failed to maintain the Vehicle as described by the manufacturer; (c) the odometer has been tampered with or disabled and the contract holder has failed to repair the odometer; or (d) non-payment of the purchase price by You, in which case the Provider shall provide You notice of cancellation by certified mail. If We cancel this Contract within the first 60 days, then We will refund the entire purchase price. If We cancel this Contract after the first 60 days, then We will refund to You not less than 100% of the unearned paid purchase price. If the lienholder cancels this Contract after the first 60 days, then We will refund the unearned purchase price calculated on a pro-rata basis. The refund will be equal to the lesser amount produced using either the number of days the Contract was in force or the number of miles the Vehicle was driven prior to cancellation, less a cancellation fee not to exceed 5% of the unearned pro rata premium or \$50, whichever is less. The Transfer fee is \$40. The Arbitration section is deleted and replaced with the following: READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY. IT LIMITS CERTAIN RIGHTS, INCLUDING YOUR RIGHT TO OBTAIN RELIEF OR DAMAGES THROUGH COURT ACTION. To begin Arbitration, either You or We must make a written demand to the other party for arbitration. The Arbitration will take place before a single arbitrator. It will be administered in keeping with the Expedited Procedures of the Consumer Arbitration Rules ("Rules") of the American Arbitration Association ("AAA") in effect when the claim is filed. You may get a copy of these AAA's Rules by contacting AAA at 1633 Broadway, 10th Floor, New York, NY 10019 or visiting www.adr.org. We will advance to You all or part of the fees of the AAA and of the arbitrator. Unless You and We agree otherwise, the arbitration will take place in the county and state where You live. The Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern and no state, local or other arbitration law will apply. YOU AGREE AND UNDERSTAND THAT this arbitration provision means that You give up Your right to go to court on any Claim covered by this provision. You also agree that any arbitration proceeding will only consider Your claims. Claims by, or on behalf of, other individuals will not be arbitrated in any proceeding that is considering Your claims. Please refer to the State Provisions section of this Contract for any added requirements in Your state. In the event this Arbitration provision is not approved by the appropriate state regulatory agency, and/or is stricken, severed, or otherwise deemed unenforceable by a court of competent jurisdiction, You and We specifically agree to waive and forever give up the right to a trial by jury. Instead, in the event any litigation arises between You and Us, any such lawsuit will be tried before a judge, and a jury will not be impaneled or struck. While arbitration is mandatory, the outcome of any arbitration shall be non-binding on the parties, and either party shall, following arbitration, have the right to reject the arbitration award and bring suit in a court of competent jurisdiction. The arbitration action will take place in the county where You reside.

GEORGIA: WHAT IS NOT COVERED: 1) repairs of components which have been modified by You or added to the Your Watercraft after purchase, 2) any repairs on Your Watercraft if Your mileage has been altered or if Your odometer has been tampered with while owned by You, or 3) any alterations made by You or with Your knowledge which cause Your Watercraft to be out of compliance with the manufacturer's specifications are not covered. The sentence "Pre-Existing conditions are..." is revised to read as follows: Pre-Existing conditions known to You are not covered (all parts covered under this Contract must be functioning properly and not in need of repair at the Date of Sale of Your Watercraft and this Contract). You may cancel this Contract for any reason at any time by surrendering it or by submitting written notice to the Selling Dealer. CANCELLATION: An administration fee of the lesser of \$50 or 10% of the pro rata refund amount will be applied if this Contract is canceled by You. If You have canceled this Contract and have not received the refund from the Provider or the Administrator within 60 days of such cancellation, You may contact Plateau Casualty Insurance Company directly. Company Cancellation: This Contract is non-cancellable by the Provider except for fraud, misrepresentation, or failure to pay premium. If the Provider cancels this Contract, You will receive written notice within thirty (30) days. Cancellation shall not be in effect less than 30 days prior to the effective date of the notice. In the event Your Watercraft is repossessed or declared a total loss there will be no coverage provided under this Contract. If you cancel this Contract within the first thirty (30) days and no claims have been filed, a ten percent (10%) penalty will be added to any refund not paid or credited within forty-five (45) days after receipt of the cancellation request.

HAWAII: Pre-existing conditions are not covered by this Contract. Breakdown means the failure of a Covered Part under normal service due to defects in material and workmanship. A Covered Part has failed when it can no longer perform the function for which it was solely designed because of its condition and not because of the action or inaction of any non-covered parts. CANCELLATION: If You cancel this Contract, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer.

IDAHO: Coverage afforded under this Contract is not guaranteed by the Idaho Insurance Guarantee Administration.

ILLINOIS: CANCELLATION: In the event that this Contract is properly transferred to an individual person purchasing Your Watercraft, this Contract may be canceled by the new owner of Your Watercraft. If cancelled within 60 days of the original Date of Sale, You will receive a full refund. If Cancelled after the first 60 days, You will receive a pro rata refund, less a cancellation fee. CANCELLATION FEE: The Cancellation fee is \$50 or 10% of the purchase price, whichever is less.

INDIANA: Your proof of payment to the Selling Dealer for this Contract shall be considered proof of payment to the Insurance Company which guarantees the obligations of the Provider, provided such insurance was in effect at the time You purchased this Contract. Pre-Existing conditions are further defined as any conditions known at Your Watercraft Date of Sale and issuance of this Contract. This Contract is not insurance and is not subject to Indiana insurance law. CANCELLATION: If Your cancellation refund is not paid within 60 days after the Contract has been returned to the Selling Dealer, You may request a refund from Plateau Casualty Insurance Company 2701 N. Main St. Crossville, TN 38555, PO Box 7001, Crossville, TN 38557-7001 (888) 398-3632. This Contract is not insurance and is not subject to Indiana insurance law.

IOWA: This Contract is subject to the applicable provisions of the lowa Consumer Credit Code, Chapter 357. If You have questions regarding Your Contract, You may address them to the lowa Insurance Commissioner at the following: Iowa Insurance Division 1963 Bell Avenue, Suite 100, Des Moines, IA 50315-1000 (515) 654-6500. CANCELLATION: If You cancel this Contract, You will receive within 15 days a written confirmation of termination. If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 30 days of Your return of the Contract to the Selling Dealer.

KANSAS: 40-2,118. FRAUDULENT INSURANCE ACT DEFINED (a) For purposes of this act a "fraudulent insurance act" means an act committed by any person who, knowingly and with intent to defraud, presents, causes to be presented or prepares with knowledge or belief that it will be presented to or by an insurer, purported insurer, broker or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of an insurance policy for personal or commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which such person knows to contain materially false information concerning any fact material thereto, or conceals, for the purpose of misleading, information concerning any fact material thereto.

KENTUCKY: The trip interruption benefit is not available in this state.

LOUISIANA: CANCELLATION: If the Contract is canceled within 60 days of Your purchase of this Contract (the Initial Period), the amount of the refund shall be equal to the full amount paid for this Contract. After the Initial Period, the amount of the refund shall be a pro-rata share of the Contract Purchase Price, less a Cancellation Fee of \$50 or 10% of the Contract Purchase Price, whichever is less. However, if You cancel the Contract during the Initial Period, no Cancellation Fee will be charged. A 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer.

MAINE: Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. The Provider of the Contract shall mail a written notice to the Contract Holder at the last known address of the Contract Holder at least 15 days prior to the cancellation by the Provider. The written notice shall contain the reason and effective date for cancellation. A full refund shall include any applicable sales tax. CANCELLATION FEE: The Cancellation fee is \$50 or 10% of the refund amount, whichever is less.

MARYLAND: Throughout this Contract, the terms provider fee and Contract Purchase Price refer to the price you have paid for this Contract. CANCELLATION: The right to receive a full refund for a cancellation within the first sixty (60) days is not transferable and only applies to the original purchaser and only if no claim has been paid. A ten percent (10%) penalty per month shall be added to a refund of a service contract which is cancelled within the first thirty (30) days that is not paid or credited within forty-five (45) days after return of the service contract to the provider. Maryland Commercial Law Article Title 14 Subtitle 4 Section 14-404 (b) (2) (i) A service contract is extended automatically when the provider fails to perform the services under the service contract. (ii) The service contract does not terminate until the services are provided in accordance with the terms of the service contract. In the event of a dispute with the Provider of the Contract, You may contact the Provider directly for a reasonable opportunity to informally settle the dispute per the Maryland Commercial Law Article 14-407 (a) (2).

MASSACHUSETTS: NOTICE TO CUSTOMER: THE COVERAGE YOU ARE BUYING IS NOT REQUIRED IN ORDER TO REGISTER OR FINANCE THE WATERCRAFT. THE BENEFITS PROVIDED MAY DUPLICATE EXPRESS MANUFACTURER'S OR SELLER'S WARRANTIES THAT COME AUTOMATICALLY WITH EVERY SALE. THE SELLER OF THIS COVERAGE IS REQUIRED TO INFORM YOU OF ANY WARRANTIES AVAILABLE TO YOU WITHOUT THIS CONTRACT.

MICHIGAN: If the performance of this Contract is interrupted because of a strike or work stoppage at the Selling Dealer or repair facility, the term of the Contract shall be extended for the period of the strike or work stoppage.

MINNESOTA: CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer.

MISSISSIPPI: This Contract offered by the Selling Dealer is not provided, administered or sponsored by a manufacturer or distributor. It is offered to You by the Selling Dealer with services provided as indicated in this Contract. CANCELLATION: You may cancel this Contract at any time or for any reason, including if Your Watercraft is repossessed or declared a total loss, by submitting a written request to the Selling Dealer or Administrator containing the following information: the Contract number; Your Watercraft identification number; current mileage; and make and model of Your Watercraft. If You cancel this Contract within 60 days of its Date of Sale and no claims have been made, This Contract will be void and We will refund or credit to your account, within 30 days, the full purchase price paid by You. The right to void this Contract is not transferrable and only applies if a claim has not been filed. If You cancel this Contract after 60 days of its Date of Sale, or after a claim has been made, one-hundred percent (100%) of the pro rata refund less a cancellation fee for the unexpired portion of this Contract will be paid to You within 30 days. The amount of the refund will be calculated as follows: The Purchase Price of this Contract shall be multiplied by the greater of a) the fraction obtained by dividing the total mileage elapsed since the Date of Sale by the difference between the maximum miles covered and Your Watercraft's mileage on the Date of Sale or b) the fraction obtained by dividing the number of months this Contract has been in effect since the Date of Sale by the difference between the maximum number of months covered under this Contract and the number of months Your Watercraft was in service prior to the Date of Sale of this Contract. The difference between the number so obtained and the Purchase Price of this Contract, less the amount of any claims paid or pending and less the cancellation fee, is the amount of the refund. All refunds will be paid to the Lienholder, if any, otherwise to Yo

month.

We may only cancel this Contract for nonpayment of the purchase price, material misrepresentation by You to Us or a substantial breach of duties by You relating to the covered product or its use. In the event We cancel this Contract within the first 60 days, You will receive a full refund. If We cancel this Contract after the first 60 days, You will receive a pro rata refund. No cancellation fee is applied if cancelled by Us. **CANCELLATION FEE:** The Cancellation Fee is the lesser of \$50.00 or 10% of the purchase price paid by you.

In the event that this Contract is properly transferred to an individual person purchasing Your Watercraft, this Contract may be canceled by the new owner of Your Watercraft. A pro rata refund less a cancellation fee for the unexpired portion of this Contract will be paid.

MISSOURI: This Contract is not an insurance contract. CANCELLATION: If You cancel this Contract, You will receive a written confirmation of termination within 45 days. If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. A claim against the Provider may also include a claim for return of the unearned Provider fee.

NEVADA: In the event You are not satisfied with the manner in which We are handling a claim, You may file a complaint with the Nevada Division of Insurance by calling (888) 872-3234. This Contract is non-renewable. Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty of the Contract Purchase Price per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. No Contract that has been in effect for at least 70 days may be cancelled by the Provider before the expiration of the agreed term or 1 year after the Contract Date of Sale, whichever occurs first, except any of the following grounds: 1. Failure by You to pay an amount when due: 2. Conviction of the Contract Holder of a crime which results in an increase of the service required under the Contract: 3. Discovery of fraud or material misrepresentation by You in obtaining the Contract, or in presenting a claim for service there under; 4. Discovery of: (a) An act or omission by You; or (b) A violation by You of any condition of the Contract, which occurred after the Contract Date of Sale which substantially and materially increases the service required under the Contract; or 5. A material change in the nature or extent of the required service or repair which occurs after the Contract Date of Sale which causes the required service or repair to be substantially and materially increased beyond that contemplated at the time that the Contract was issued or sold. If the Provider cancels the Contract, We shall mail a written notice of cancellation to You at the last known address before the 15th day preceding the effective date of the cancellation. The notice will state the effective date of cancellation and the reason for cancellation. The cancellation fee is twenty-five dollars (\$25.00).

NEW HAMPSHIRE: RESPONSIBILITY FOR BENEFITS: If You are not satisfied with the insurance company's response, You may contact the New Hampshire Department of Insurance, 21 Fruit Street, Concord, New Hampshire 03301, 1-603-271-2261. CANCELLATION: In the event of cancellation, the Lienholder, if any, will be named on the refund check as their interest may appear. TRANSFER FEE: No Transfer Fee will be charged.

NEW JERSEY: CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. If the Provider cancels the Contract for any reason other than nonpayment of the Contract Purchase Price, material misrepresentation by You, or a substantial breach of duties by You, the Provider shall mail a written notice to You at Your last known address at least 5 days prior to cancellation by the Provider. Such notice shall state the effective date of the cancellation and the reason for the cancellation. In the event that this Contract is properly transferred to an individual person purchasing Your Watercraft, this Contract may be canceled by the new owner of Your Watercraft. If cancelled within 60 days of the original Date of Sale, You will receive a full refund. If Cancelled after the first 60 days, You will receive a pro rata refund, less a cancellation fee of \$50.

NEW MEXICO: CANCELLATION: If You cancel this Contract within sixty (60) days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within sixty (60) days of Your return of the Contract to the Selling Dealer. No Contract that has been in effect for at least seventy (70) days may be cancelled by the Provider before the expiration of the agreed term or one (1) year after the Contract Retail Date, whichever occurs first, except any of the following grounds: 1. Failure by You to pay an amount when due: 2. Conviction of the holder of a crime which results in an increase of the service required under the contract: 3. Discovery of fraud or material misrepresentation by You in obtaining the Contract, or in presenting a claim for service there under; 4. Discovery of: (a) An act or omission by You; or (b) a violation by You of any condition of the Contract, which occurred after the Contract Retail Date which substantially and materially increases the service required under the Contract; or 5. A material change in the nature or extent of the required service or repair which occurs after the Contract Retail date which causes the required service or repair to be substantially and materially increased beyond that contemplated at the time that the Contract was issued or sold. If We cancel the Contract, We shall mail a written notice of cancellation to You at the last known address before the fifteenth (15th) day preceding the effective date of the cancellation. The notice will state the effective date of cancellation and the reason for cancellation. This Contract is non- renewable.

NEW YORK: Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 30 days of Your return of the Contract to the Selling Dealer.

NORTH CAROLINA: CANCELLATION: In the event of cancellation, the Lienholder, if any, will be named on the refund check as their interest may appear. CANCELLATION FEE: The Cancellation fee is \$50 or 10% of the refund amount, whichever is less. ADDITIONAL BENEFITS: 24 Hour Roadside Assistance services (if provided under Your Contract) is provided by United States Auto Club Motoring Division, Inc., 3410 Midcourt, Suite 215, Carrollton, TX 75006 877-262-6289. CANCELLATION: In the event of cancellation, the Lienholder, if any, will be named on the refund check as their interest may appear. CANCELLATION FEE: The Cancellation fee is \$50 or 10% of the refund amount, whichever is less.

OKLAHOMA: Coverage afforded under this Contract is not guaranteed by the Oklahoma Insurance Guaranty Association. This Contract is not issued by the manufacturer or wholesale company marketing the product. This Contract will not be honored by such manufacturer or wholesale company. ADDITIONAL BENEFITS: 24 Hour Roadside Assistance services (if provided under Your Contract) is provided by United States Auto Club Motoring Division, Inc., 3410 Midcourt, Suite 215, Carrollton, TX 75006 877-262-6289. CANCELLATION: is deleted in its entirety and replaced with the following: In such event You or the Lienholder shown on the front must submit immediately to the Selling Dealer in writing the following: The Contract number, Your Watercraft identification number, mileage, make and model of Your Watercraft. You or the Lienholder must also submit an Odometer Disclosure Statement or a substantially similar certified or notarized document indicating the current mileage of Your Watercraft. In the event of repossession or total loss the Lienholder will be the sole payee. If the Contract is canceled by You, You will receive 100% of the unearned pro-rata Contract Purchase Price, less an administrative fee of \$50 or 10% of the unearned pro-rata Contract Purchase Price, whichever is less. In the event the Contract is canceled by the association, the unearned pro-rata refund shall be based upon 100% of the Contract Purchase Price. Service Warranty License # [].

OHIO: This Contract is not insurance and is not subject to the insurance laws of the state of Ohio.

SOUTH CAROLINA: Disclosure Notification: In the event of a dispute with the provider of this contract, you may contact the South Carolina Department of Insurance, Capitol Center, 1201 Main Street, Ste. 1000, Columbia, South Carolina 29201 or by phone at (800) 768-3467. Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. If the Provider cancels the Contract for any reason other than non-payment of the Contract Purchase Price, material misrepresentation by You, or a substantial breach of duties by You, the Provider shall mail a written notice to You at Your last known address at least 15 days prior to cancellation by the Provider. Such notice shall state the effective date of the cancellation and the reason for the cancellation.

TEXAS: Unresolved complaints or questions concerning the regulation of service contracts (Contracts) may be directed to the Texas Department of Licensing and Regulation at P.O. Box 12157, Austin, Texas 78711, 1-800-803-9202. Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within 60 days of Your purchase of the Contract and You have not incurred a claim, this Contract shall be void and a 100% refund of the full amount paid will be made. A 10% penalty per month shall be added to any refund that is not paid within 45 days of return of this Contract to the Selling Dealer. If Your cancellation refund is not paid within 45 days after the Contract has been returned to the Selling Dealer, You may request a refund from Plateau Casualty Insurance Company 2701 N. Main St. Crossville, TN 38555, PO Box 7001, Crossville, TN 38557-7001 (888) 398-3632. If the Provider cancels the Contract, the Provider shall mail a written notice of cancellation to You at the last known address before the 5th day preceding the effective date of cancellation. Prior notice is not required if the reason for cancellation is nonpayment of the Contract Purchase Price, a material misrepresentation by You, or a substantial breach of duties by You relating to Your Watercraft or its use. Such notice shall state the effective date of the cancellation and the reason for the cancellation. The trip interruption benefit is not available in this state.

UTAH: You have the option of financing this Contract or paying for it in full at the time if purchase. Coverage provided under this Contract is not guaranteed by the Property and Casualty Guaranty Association. This Contract is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department. CANCELLATION: If the Provider cancels this Contract for the following reasons: (1) misrepresentation, fraudulent acts, intentional torts or violation of any terms or conditions of the Contract; (2) non- payment of Purchase Price; and (3) ineligible Watercraft or invalid state in which the Contract was purchased, notice will be mailed to You at the address shown on the registration by certified mail 30 days prior to the effective date of the cancellation.

VIRGINIA: If any promise made in the contract has been denied or has not been honored within 60 days after your request, you may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at www.vdacs.virginia.gov/food-extended-service-contractproviders.shtml to file a complaint. All other terms and conditions of the Contract are unchanged.

WISCONSIN: THIS CONTRACT IS SUBJECT TO LIMITED REGULATION BY THE OFFICE OF THE COMMISSIONER OF INSURANCE. WHAT TO DO IF REPAIRS ARE NEEDED: The sentence, "To ensure coverage under the terms of this Contract authorization must be obtained prior to repair." is deleted in its entirety. ADDITIONAL BENEFITS: 24 Hour Roadside Assistance services (if provided under Your Contract) is provided by United States Auto Club Motoring Division, Inc., 3410 Midcourt, Suite 215, Carrollton, TX 75006 877-262-6289. CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. The Provider may cancel Your Contract if the reason for cancellation is nonpayment of the Provider fee, a material misrepresentation by You to the Provider or a substantial breach of duties by You relating to the covered product or its use. Additionally, if cancelled by the Provider, the Provider shall mail a written notice to You at Your last known address, contained in our records, at least 5 days prior to cancellation by the Provider. The notice shall state the effective date and reason of the cancellation. In the event of a total loss of property covered by a service contract that is not covered by a replacement of the property pursuant to the terms of the contract, a service contract holder shall be entitled to cancel the service contract. No cancellation fee will be charged if cancelled for total loss. OBLIGATIONS: If the Provider does not provide, reimburse or pay for a service that is covered under this Contract within 61 days after the Contract Holder provides proof of loss, or if the Provider becomes insolvent or otherwise financially impaired, the Contract Holder may file a claim directly with the insurer for reimbursement, payment, or provision of the service. The insurer is Plateau Casualty Insurance Company 2701 N. Main St. Crossville, TN 38555, PO Box 7001, Crossville, TN 38557-7001 (888) 398-3632. CANCELLATION FEE: The Cancellation fee is deleted and replaced with \$50.00 or 10% of the refund amount, whichever is less. No administrative fee will be charged in the event of total loss. In situations involving subrogation, the Contract Holder will be made whole before the company may retain amounts it has recovered.

WYOMING: Pre-existing conditions are not covered by this Contract. CANCELLATION: If You cancel this Contract within 60 days and no claims have been paid, a 10% penalty per month will be added to any refund that is not paid or credited within 45 days of Your return of the Contract to the Selling Dealer. If this Contract has been financed, the Lienholder may cancel the Contract and be named sole payee on any refund should Your Watercraft be declared a total loss or is repossessed. Otherwise, any refund check will be made payable to the Contract Holder and the Lienholder as their interest may appear. The Provider of the Contract shall mail a written notice to the Contract Holder at the last known address of the Contract Holder contained in the records of the Provider at least 10 days prior to cancellation by the Provider. Prior notice is not required if the reason for cancellation is nonpayment of the Provider fee, a material misrepresentation by the Contract Holder to the Provider or a substantial breach of duties by the Contract Holder relating to the covered product or its use.