

provides you...

- Nationwide Coverage (Coast to Coast including Canada)
- Toll Free Claims Service (Friendly, Knowledgeable Staff Waiting to Help)
- Unlimited Number of Claims (Can be as High as the Value of your Towable)
- Corporate Credit Card (Payments Made Directly to your Repair Facility)
- Ability to Transfer Upon Resale (Increases the Resale Value of Your Towable)
- Reliant Extended Pays for...
 (Parts, Labor, Fluids and applicable States Sales Tax for Each Authorized Repair)
- All You Pay is Your Low Deductible



We are proud members of National RV Dealers Association



Reliant Extended is administered exclusively by American Guardian Warranty Services, Inc., an A+ rated member of the Better Business Bureau.



AGW RE-TT (04.12)



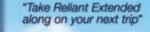
Refrigerator Microwave Range & Oven

Note: This is not a Service Agreement. This is an outline of coverage available through Reliant Extended on Recreational Vehicles. Please see the Information Page and Agreement for all the terms and conditions.

REPLACEMENT COST

REPLACEMENT COST Travel Trailer	Today's Cost	*Future Cost
Cooling Unit	\$1,900	\$2,800
Leveling System	\$1,000	\$2,245
Furnace	\$1,000	\$1,800
Refrigerator	\$2,600	\$3,200
Air Conditioning	\$1,500	\$1,750
Generator	\$3,000	\$4,000
Power Step	\$300-\$500	\$335-\$675

*Based upon a 5% per year increase.



GIEN

EXTENDED



Travel Trailer, 5th Wheel, Pop-Up, Slide -in Camper Coverage

Our Platinum Plan

is Exclusionary which means every component of the Towable is covered (1-18) except those components shown in an exclusions list within your contract. The Platinum Plan also includes the Convenience Package and Audio/Video Technology that is listed under Optional Coverage at no additional charge.

Our Gold Plan coverage includes components 2-18

Our Silver Plan coverage includes components 2-17



ALL ROADSIDE ASSISTANCE SERVICES ARE PROVIDED BY ROAD AMERICA MOTOR CLUB, 7300 Corporate Center Drive 601, Miami, Florida 33134, Call Toll Free at 1-866-209-8274 for emergency roadside assistance up to \$100.00 per occurrence. • 1. PLATINUM COVERAGE: When selected in the Coverage section of the Information Page includes Silver and Gold plus components/systems not listed above except for conditions described in the section-What This Agreement Does Not Cover.

• 2. WATER HEATER: Burner assembly, tank, thermostat, thermocouple, gas valve, heating elements, fittings and connections, control panel, electronic ignition assembly, wiring harness, switches, relays and printed circuit boards.

• 3. FRESH WATER SYSTEM: Water pump, compressor, water tank(s), water lines, manifold and pipes, connections and fittings, faucets, traps.

• 4. WASTE SYSTEM: Shower basin, toilet, sink(s), in sink-disposal and switch, holding tanks, gate valves, connections, pipes and traps.

● 5. AIR CONDITIONING (ROOF MOUNTED): 110 Volt or Central System: Compressor, evaporator, condenser, accumulator, expansion valve, receiver drier, high/low cutoff switches, pressure cycling switch, electronic module, printed circuit boards, blower/fan motor, ducts and registers, thermostat, control panel, switches, capacitors, relays, heat strips, heat pump, ceiling fan(s), bathroom vent motor.

• 6. RANGE AND OVEN: Microwave oven, convection oven, power hood, range burner assembly, thermostat, thermocouple, burner valves, ignitor/ ignition assembly, printed circuit boards, fittings, lines and connections.

• 7. L.P. GAS/PROPANE SYSTEM: Regulators, gas bottles (except valves and gauges), mounting brackets, pigtails, gas lines, fittings and connections, leak detector and automatic shut-off valve.

• 8. HEATING SYSTEM: Furnace, ignitor/ignition assembly, burner assembly, thermocouple, gas valve, lines, fittings and connections, thermostat, control panel, blower/fan motors, heat pump, heat strips, printed circuit boards, ducts, ductwork and registers.

• 9. REFRIGERATOR AND FREEZER: Thermostat, thermocouple, 2 or 3 way cooling unit, burner assembly, ignitor, control panel, switches, fittings and connections, printed circuit boards, latch and door seal(s).

• 10. FRAME: Metal frame, brackets and welds. Winch stand, frame landing gear, jack, coupler. Lift crank assembly for Pop Ups.

• 11. BRAKE SYSTEM: Master cylinder, electric or hydraulic brake actuators, backing plates and drums.

• 12. SUSPENSION SYSTEM: Axle(s), spindles, hub bearings, wheel bearings, coil springs, leaf springs, spring hangers, rubberized suspension components.

● 13. INTERIOR/EXTERIOR: Door handles, door hinges, storage compartment handles, hinges and latches. Factory Installed or Factory Approved Dealer installed manual awning-crank assembly and torsion arms (excludes fabric covering or weather damage).

• 14. AUDIO/VIDEO ENTERTAINMENT: Factory Installed or Factory Approved Dealer installed stereo radio receiver, amplifier and speakers, compact disc and cassette player and television (excluding high definition television sets). (

● 15. SEALS AND GASKETS: Includes seals and gaskets and sealing boots for the components listed under the selected coverage level shown on the This does not include boots, seals and gaskets or weather seals for slide outs, doors or windows. Information Page.

 16. TAX / FLUIDS / LUBRICANTS: We will reimburse as required for state and local taxes, necessary fluids, lubricants and refrigerant to complete covered repairs.

● 17. WEAR AND TEAR: A covered wear and tear Breakdown will be deemed to occur when a component fails to perform its function as it was originally designed to work in normal service with required maintenance due to material failure or defects in workmanship and outside the manufacturer's design tolerance.

• 18. AUXILLARY POWERPLANT/GENERATOR: Factory installed or Factory Approved-Dealer Installed: All internally lubricated components of the powerplant engine including the engine block and cylinder head. Starter, ignition coil, switches, hour meter and gauges, voltage regulator, generator assembly, monitor/control panel, printed circuit boards, shore power cord and reel.

OPTIONAL COVERAGE

During the Agreement term, subject to the selected Optional Coverage checked on the Information Page and a surcharge has been paid, these additional components and conditions are covered:

 MODIFIED DEDUCTIBLE: When indicated on the Information Page, the per occurrence Deductible will be modified from \$100.00 to the amount checked on the Information Page.

• AMENDED CAUSE OF LOSS: When indicated on the Information Page, We agree to cover failures to covered components due to the failure of non-covered components, as an exception to the standard exclusion, the covered part will be approved. Also, if a non-covered part is damaged due to the Breakdown of a covered part, the non-covered part will be approved subject to the Cost of repair and conditions of this Agreement.

• UNLIMITED TOWING: When indicated on the Information Page, We agree to increase the Towing Benefit due to covered Breakdowns to no out of pocket expense per occurrence.

● COMMERCIAL USE: When indicated on the Information Page, We agree to the following: Commercial use coverage will apply if the Vehicle is operated as part of a for-profit business or enterprise or, if the Vehicle is used for daily, weekly, monthly rentals and leases up to a maximum of twelve (12) months. Rental or lease use requires that a single principal operator/renter/lessor/lessee is responsible for Vehicle maintenance and regular servicing. We require proof of maintenance for the investigation and validation of a claim. Coverage excludes taxi, livery, shuttle, emergency services, delivery services, off-road use or hauling.

● CONVENIENCE PACKAGE (Included in Platinum): When indicated on the Information Page, We agree to cover the following: Factory installed or approved Dealer installed rear view camera and monitor, kitchen center. Ice maker, dishwasher, washer/dryer, trash compactor, monitor panel, factory installed thermometer and compass. Carbon Monoxide/Smoke Detectors, interior/exterior light fixtures (excluding lenses, bulbs and LEDs), light control switches, GFCI and electrical outlets. Power converter and inverter. Retractable awning power motor, control switch and power/manual crank worm gear mechanism (does not include rails, arms, track, frame). Power step motor, power step control module, control switches and control panel. Leveling Jack: Motor(s), hydraulic/electric pump, actuators, jack assemblies, power cylinders, worm gear and gear sets, switches and wiring harness. Slide Outs: Motor, hydraulic/electric pump, actuators, power cylinders worm gear and gear sets, control switches and wiring harness. Slide-out weather seals, boots and gaskets are specifically excluded from coverage.

• AUDIO/VIDEO TECHNOLOGY (Included in Platinum): When indicated on the Information Page, We agree to cover the following: Factory installed or factory approved dealer installed high definition television/monitor(s) and back-up monitor. Audio/Video and high definition disc player. Audio/Video cabling and hubs. Home theater audio amplifier and speakers, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver. This coverage excludes internet access devices, phone systems, game systems, personal computers and their monitors, MP3 or similar portable Music/Video Players and their monitors.

HYDRONIC HEATING UNIT: When indicated on the Information Page, We agree to cover the following named components found in heating systems branded as AquaHot, HydroHot, Oasis and Hurricane Units: diesel burner, heat exchanger, heater elements, pump, holding tank, thermostatic switches, printed circuit board, thermostat and control panel. Requires proof of annual service.

ADDITIONAL BENEFITS

In the event of a covered Breakdown, We will reimburse You for these additional benefits:

• TOWING EXPENSE: If towing assistance becomes necessary due to a Breakdown of a covered component, towing expenses not payable by insurance will be reimbursed to You for up to \$300.00 per occurrence. This towing benefit is extended to the tow vehicle when the tow vehicle is in the process of towing the covered Vehicle and the tow vehicle is less than 10 years old at the time of the tow occurrence. An upgraded towing benefit is available when selected on the Information Page.

• TRIP INTERRUPTION/TRAVEL EXPENSE: When Your Vehicle is disabled due to a covered Breakdown more than 100 miles from Your residence, We will reimburse You for up to three (3) days for lodging and restaurant meal expenses to a maximum of \$125.00 per day subject to the following conditions: 1) The Breakdown causes a delay en route to Your destination. 2) The date of the Breakdown will be considered the first day of the three (3) day maximum period. The expense must be incurred between the time of the Breakdown and the time the repairs are complete or, by the end of the third calendar day subsequent to the Breakdown date if the repairs are not completed, whichever occurs first. Receipts are required for reimbursement.

• **REDUCED DEDUCTIBLE AT THE SELLING DEALER:** When You choose the Selling Dealer listed on the Information Page to perform repairs to Your Vehicle, Your Deductible will be reduced by \$50.00. This benefit does not apply if Your Deductible is \$0 on the Information Page in the section titled Coverage.

• FOOD SPOILAGE: If the covered refrigerator or freezer Breakdown results in a loss of perishable food or beverages (does not include alcoholic beverages), We will reimburse You up to \$75.00. Receipts are required for reimbursement.

• FUEL/L.P. GAS REPLACEMENT: When a Breakdown of the covered fuel tank or L.P. Gas Bottle results in the draining of fuel or L.P. gas, We will reimburse You up to \$50.00 per occurrence. Receipts are required for reimbursement.

• MANUFACTURER WARRANTY DEDUCTIBLE REDUCTION: When a covered Breakdown results in You having to pay a Manufacturer required deductible, We will reimburse You up to \$100.00. Receipts are required for reimbursement.

• **GUARANTEED PART REPLACEMENT:** If a part covered by the Agreement fails a second time during the term of the contract, all the repair charges are paid by Us.

• EMERGENCY ROADSIDE ASSISTANCE: Coverage and Limitations for Roadside Assistance up to \$100.00 per occurrence.

TOWING ASSISTANCE - When towing is necessary for a non-covered failure, the Vehicle can be towed to the nearest service facility for up to \$300.00 per occurrence.

BATTERY BOOST - If You incur a charging system or battery discharge for any reason, a jump-start will be applied to start the covered Vehicle.

FLAT TIRE ASSISTANCE - In the event of a flat tire on the Vehicle, service consists of removal of the flat tire and it's replacement with the spare tire. If the Vehicle has no inflated spare or, if it has two (2) or more flat tires, the Vehicle will be towed to the nearest service facility.

FUEL, OIL, FLUID and WATER DELIVERY SERVICE - An emergency supply of fuel, oil, fluid and water will be delivered if You have an immediate need. You must pay for the fuel, oil or other fluids upon delivery.

LOCK-OUT ASSISTANCE - If Your keys are locked inside Your Vehicle, assistance will be provided in gaining entry to Your Vehicle.